First UT OSIRIS Meeting a success!
The strength of OSIRIS: serve the student!

Wednesday, December 5 was the day. The first UT OSIRIS Meeting is a fact. Organized to bring the many different users of OSIRIS together, to inform them about new functionality, the impending release and to exchange information about how OSIRIS is used by these different groups. 90 colleagues turned up for the two S&O/Functional management and TOO sessions. All of them colleagues within the university who are involved in the deployment and use of OSIRIS.

For the morning program, mainly regular users of OSIRIS were invited. For the program component 'The User's Perspective' Pjotr Kerssens (Student) and Hiske Schuurman (Academic Advisor and Coordinator) where asked to demonstrate how they use OSIRIS. They gave a live demonstration of their own OSIRIS environment and how it's used for the purpose of communication between student and advisor.

The afternoon program was focused on managers and directors. The emphasis was more on organization and management information within the UT and the supportive role that OSIRIS can play. The component 'The User's Perspective' was presented by Laura Bergmans (Program Coordinator) and Pinar Iz (OSIRIS Key User). They shared their experience about the implementation of OSIRIS in relation to the TOM-pilot at BMT and the generation of management information.

Following on from this, CACI (formerly PSB), the producer of OSIRIS took the stage. Robbert Serné (Product Manager) presented functionality in OSIRIS not (yet) used by the University which could possibly be employed to support UT processes.
He also gave a sneak preview of what the new 2013 release contains.

Both sessions were opened and chaired by Rudy Oude Vrielink, Information Manager and Head of S&O/IMFAB.

Our Rector Magnificus, Ed Brinksma, concluded both sessions with a brief summary of the program and supplemented this with his own interpretation and the developments at play within the UT.

The main message for the colleagues at the first OSIRIS Meeting was:

> When organizing, keep an eye on the 'outcome' we aspire to. Bear in mind that there is a difference between 'output' (project results) and 'outcome' (desired effect). In order to achieve the desired effect, trust and communication are required. Identify and note the areas upon which we agree and start a dialog about those issues upon which we disagree or are not yet clear .

> OSIRIS can accomplish a great deal, but not everyone is aware of this. Additionally, not all users use OSIRIS in the same supple manner. S&O/Functional Management is continuously refining the functionality of OSIRIS. The supplier is constantly extending functionality. It is necessary for us to organize around this functionality so that greater efficiency can be achieved, creating more time and space for the primary processes as well as each other.

> We are all 'members' of OSIRIS and have to develop it together (with thanks to the myth as expounded by our rector).

During lunch, when both groups met, and after the conclusion, the organization received many pleasant and positive comments. Sufficient encouragement to continue the UT OSIRIS Meeting online. We would like to bring all UT colleagues working with OSIRIS together online and offline. An invitation for this will be dispatched a.s.a.p..

Follow OSIRIS online soon and stay informed with the latest news and information, the latest documentation and processes, get connected with fellow users and share your knowledge and experiences with each other.

In 2013 we intend to continue the UT OSIRIS Meeting with you, online and offline! Looking forward to the next meeting!!

On behalf of S&O/Functional Management and Steering Committee TOO
Rudy Oude Vrielink en Nadia Oumnad

Do you have questions about the UT OSIRIS Meeting? You can contact Nadia Oumnad, n.oumnad@utwente.nl or via telephone 06 - 4226 2920.