

Evaluation report

Lean Six Sigma Green Belt 2009-2010

The evaluation committee has evaluated the course Lean Six Sigma Green Belt (LSSGB) by sending an online questionnaire to 66 students. 23 students filled in the questionnaire, which gives a response of 35%.

The overall appreciation for the course LSSGB is marked with a 6.8, slightly beneath the required 7 for a master course. Students find the learning outcome relevant (8.3) and the contents of the course interesting (8.3). Despite the mainly positive marks given in the questionnaire, we have to make some comments about the course based on the open remarks students filled in. The main comments are listed below:

- ***The lectures can be speeded up. 15 respondents think the tempo is good, but 8 think it is too slow.***
- ***Using the program Minitab is not useful according to the remarks of the students. Please use a program that can be used in the future by students. Only a few companies will use this specific program. When is decided to use the program anyway, make proper tutorials with examples.***
- ***The English speaking capabilities of the lecturers should be improved.***
- ***There were not enough example questions available to practice the examination.***
- ***The exam was written in poor English. Students thought the questions were not clear, they did not know exactly what was asked. Besides, the questions did not match the study material.***
- ***Students were instructed to buy a book of 75 Euros which was not used during the course.***

These are the main conclusions of the evaluation. The interpretation is based on the remarks of the respondents. For an overview of the results, see the graph at the end of this report.

Overview:

- Most marks are given on a scale from 1-5 and converted to a scale from 2-10 by multiplying with a factor 2. Therefore, a mark of 6.0 or higher is sufficient.
- The height of the bars in the graph represents the mark. The thin line at the top of the bars gives the standard deviation.
- Tempo of lecture grades: 2 is too fast, 6 is perfect, 10 is too slow.

Orange	General
Yellow	Lectures
Blue	Study material
Purple	Examination / Final Assignment

Marks	
Total appreciation	6.8
Ability to study	7.8
Relevancy	8.3
Quality of education	7.7
Coordination / planning	7.7
Examination / Assignments	6.9

