

Panel 5: Trust in Public Administration

Chaired by prof. dr. Steven van de Walle (EUR) dr. Frédérique Six (VU) and prof. dr. Geert Bouckaert

Thursday 05 November 2015, 14.00-18.00

Location: tbd

Panel TIME TABLE

Time

14.00-
14.20 Welcome and getting to know each other

Time

14.00-
14.30 General overview: trust in public administration

Time

14.30-
15.15 **Paper**
Raaphorst & Groeneveld: How do frontline tax workers assess citizen-clients' trustworthiness? The role of signals and status characteristics

Discussant

Peter
Oomsels

Time

15.15-
16.00 **Paper**
Oomsels et al.: Functions and dysfunctions of interorganizational trust and distrust in the public sector.

Discussant

Stéphane
Moyson

Time

16.00-
16.45 **Paper**
Six & Verhoest: Trust in regulatory regimes

Discussant

Nadine
Raaphorst

Time

16u45-
17.30 **Paper**
Moyson: How do new recruits perceive citizens at the tax administration?
Non-linear relations between PSM, trustworthiness perceptions and intention to distrust

Discussant

Frédérique
Six

Time

17u30-
18.00 Where do we stand and what is next?