

## Program Panel 12

What are the effects of delegating government tasks on public service performance?

<b>Delegation of Public Tasks and Citizens</b>		
9:00-9:45	Sandra van Thiel	The Democratic Consequences of Agencification: Findings from a Dutch Parliamentary Inquiry
9:45-10:30	Oliver James, Sebastian Jilke, Carolyn Peters, Steven Van de Walle	Contracted-out Public Services and Citizens' Blame of Politicians for Service Failure: Evidence from Population-based Experimentation
<b>The Politics of Delegation: Uncertainty and Accountability</b>		
11:00-11:45	Sjors Overman, S. van Thiel, M. van Genugten	Accountability after Structural Disaggregation
11:45-12:00	Kutsal Yesilkagit	Political Uncertainty and Agency Survival
12:00-12:45	K. Bouzguenda	Establishing the link among human capital, corporate governance and internal control: Literature review and state of affairs in higher education in Tunisia