**Panel 2: Public professionals and their (new) connections**

| *Thursday 27 November -14.00-18.00* | | | |
|---|---|---|---|
| **Time** | **Paper** | **Author(s)** | **Discussant** |
| **14h00** | ***Professionals and/in networks (voorzitter: Tummers)*** | | |
| | Institutional work by new healthcare professionals | Janssen, Wallenburg | Boksebeld |
| | Open Source Professionalism in Public Service Delivery | Geuijen, Noordegraaf | Van Meerkerk |
| | The art of practicing boundary spanning between a citiz | Van Meerkerk, Edelenbos | Janssen |
| | Factors influencing the effectiveness of volunteers in de | Boksebeld | Geuijen |
| **16h00** | ***Professionals: leaders & followers (voorzitter: Geuijen)*** | | |
| | Patient or professional: who is in the lead? | Leemeijer | Chalhi |
| | Mother, should I trust the government? | Van Engen, Van Loon, Tummers | Leemeijer |
| | The thoughtful and cautious politics of youth workers d | Chalhi | Van Engen |
| **18h00** | **EINDE DAG 1** | | |

| *Friday 28 November - 09.00-13.00* | | | |
|---|---|---|---|
| **Time** | **Paper** | **Author** | **Discussant** |
| **09h00** | ***Professionals and controls : Burdens or tools? (voorzitter: Steijn)*** | | |
| | Coping during public service delivery: Developing a mea | Tummers, Musheno | Douglas |
| | Professional capability | Noordegraaf, van Loon, Heerema, Wegg | Tummers |
| | Enkelvoudige keuzes voor het omgaan met meervoudig | Douglas, Noordegraaf | Hendrikx |
| | Policy regimes and (semi)professional | Hendrikx, van Gestel | Van Loon |
| **11h00** | ***Professionals and change (voorzitter: Douglas)*** | | |
| | Changing professional images in an era of reforms, the I | Melis, De Vijlder, Wierda-Boer | Kuiper |
| | Routines as (in)competency | Kuiper, Noordegraaf, Kuipers | Van Engen |
| **13h00** | **EINDE DAG 2** | | |