

SendTo: JOIN is not available

Functionality:

From Windows Explorer every file can be saved in JOIN by a rightmouse click on the file, Send to, JOIN. JOIN will be started to register and save the file in JOIN.

Issue and cause:

In case of one pc used by different users, the option Send to/JOIN is not always available for every user after installation of the JOIN Now Cliënt.

How to check if the JOIN Now cliënt is properly installed:

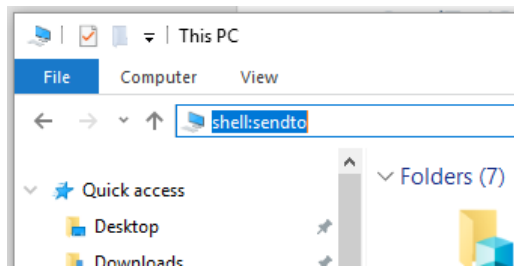
Are the JOIN buttons in Word and Outlook available?

No: first install JOIN Now cliënt (how to install consult webpage www.utwente.nl/eng/Join for instructions).

How to Create a JOIN shortcut:

Open Windows Explorer

Type : `shell:sendto` in the address bar to open the 'Send to' folder



Right-mouse click in the empty part (on the right)

Choose New, Shortcut

Search the following file after clicking Browse, This PC

`C:\Program Files (x86)\JOINClient\DecosDirectDropFile.exe`

Pay attention: do **NOT** choose `DecosDirectDropFile.exe.config`

Click OK and Next

Name the shortcut JOIN