

# Using data to improve the quality of education



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# **Data-based decision making**

- The use of data to improve education (Schildkamp & Kuiper, 2010)
  - Systematically collecting
  - Analyzing and interpreting data
  - Using this information to improve education





# True or false?

• Boys are better in mathematics than girls





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# False!

- Research in 86 countries
  - Mainly in Western countries: boys slightly better
  - However, caused by social and cultural factors
  - In most countries no differences
  - In some countries girls better
- Girls do **not** perform worse in mathematics
- Sources: Kane & Mertz (2012), Everett & Madora (2011), Stoet & Geary (2012), Wei et al (2012)



# True or false?

 Students have different learning styles to which you need to adapt your instruction





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# False!

- No scientific evidence
- No effects if teachers take into account different learning styles
- It is a waste of time and effort to adapt instruction to learning styles
- Sources: Coffield et al (2004), Corbelis (2012), Geake (2008), Hattie (2009)



# True or false?

Data-based decision making can lead to increased student achievement

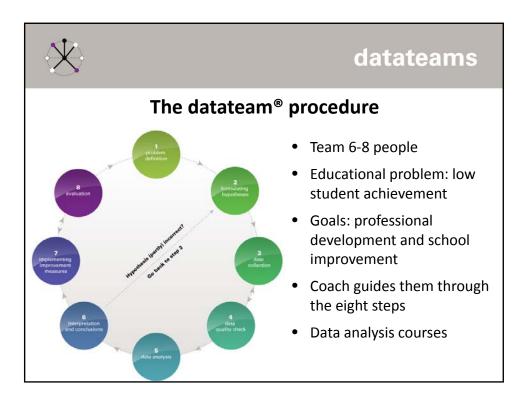




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# True!

- Data can pinpoint strengths and weaknesses of your education
- Based on data improve weaknesses
  - Combination with experience
- Improved education for students
- Increased student achievement
- Sources: Campbell & Levin (2009), Carlson et al (2011); McNaughton et al (2012), Poortman & Schildkamp (2016)





# **Step 1: Problem definition**

- Identify a current problem in the school
  - School-wide or subject-specific
- Prove that you have a problem
  - Collect data on current situation and desired situation
  - Three cohorts/years
- Example:
  - Current situation: '25% of our students is failing module x'
  - Desired situation: 'Next year no more than 15% of our students is failing, the year after that no more than 10%.'



## Assignment step 1 problem definition

- In groups of 3/4
- Think of a problem with a certain course or module you would like to address
- Why do you think this is a problem?
- How can you confirm that this is a problem?
- 5 minutes



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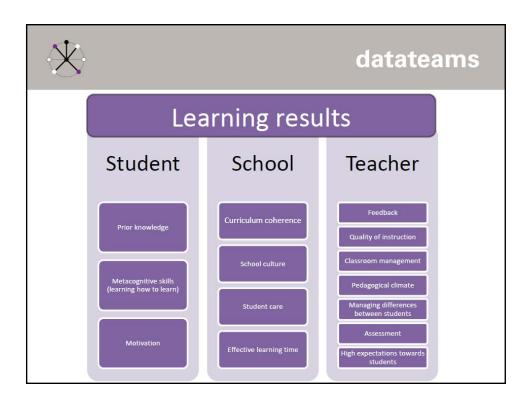
# **Step 2: Formulating hypothesis**

- Brainstorm possible causes
  - Ask colleagues for input
  - Make a list
- Choose a hypothesis
  - Based on criteria, such as: what can we influence as teachers? Which hypothesis do a lot of colleagues believe to be true? What is, according to the literature, a possible cause?
- Formulate a hypothesis
  - Concrete
  - Measurable



# **Assignment step 2 hypotheses**

- In groups of 2-4
- Think of a problem with a certain course or module you would like to address
- Write down possible causes of this problem
- Try to make these possible causes measurable
- 5 minutes





# **Step 3: Data collection**

- Available data
- Existing instruments
- Quantitative and qualitative



- Examples:
  - Student achievement data
  - Surveys: module evaluation, motivation
  - Classroom observations
  - Student interviews, teacher interviews



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## Step 4: Data quality check

- Reliability and validity of the data
- Crucial step: not all available data are reliable and/or valid!
- Examples:
  - Only few students have filled out the survey
  - Validity problems with survey
  - Data of one year only
  - Missing data





#### **Step 5: Data analysis**

- Qualitative and quantitative
- From simple to complex
- Extra support: course data analysis
- Examples:
  - Mean, standard deviation
  - Percentages
  - Comparing two groups: t-test
  - Qualitative analyses of interviews and observations

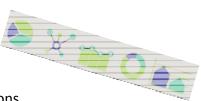




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# **Step 6: Interpretation and conclusions**

- Is our hypothesis rejected or confirmed?
  - Rejected: go back/ further to step 2
  - Accepted: continue with step 7
- Example of 32 data teams:
  - 33 hypotheses: accepted
  - 45 hypotheses: rejected
  - 13 (qualitative) research questions
  - 13 hypotheses: no conclusion due to limitations of the dataset





## Assignment step 4 to 6

- Problem: 29% of students is failing module x.
- Hypothesis: failing students are less motivated than students that pass.
- Complete steps 4-5-6 (10 minutes):
  - Quality of the data (step 4)
  - Data analysis (step 5)
  - Interpretation and conclusion (step 6)



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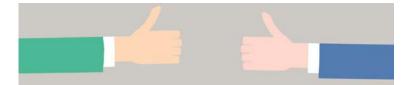
# Results assignment step 4-5-6

- Quality:
  - Insufficient
  - "I am motivated to attend the lectures"
  - Different people will have different definitions for motivation
  - Validity issue
- Hypothesis cannot be accepted
- Back to step 3: Collect new data on motivation



## **Step 7: Implementing measures**

- Develop an action plan:
  - Smart goals
  - Task division and deadlines
  - Means
- Monitoring progress: how, who, which data?





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# **Step 8: Evaluation (process)**

- Process evaluation
  - Have the measures been implemented the way we want?
  - Have the measures been implemented by everyone?
- Example process evaluation:
  - Measure: start every lecture with a short repetition of the topics in module x that students find difficult in the form of a quiz
  - Interview students: this is boring, start to detest quizzes!
  - Adjust measures: repeat quiz less frequently



#### **Step 8: Evaluation (effect)**

- Effect evaluation:
  - Has the problem been solved?
  - Did we reach our goal as stated in step 1?



- Example effect evaluation:
  - Did our measure(s) results in increased achievement for module x?
  - Check: Next year no more than 15% of our students is failing



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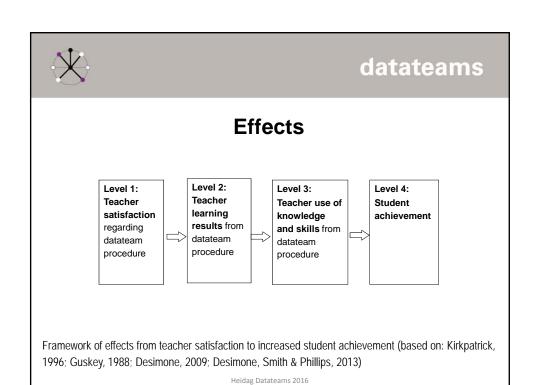
#### **Research results**

- How do data teams function?
- What are the effects of data teams?
- Results are based on three studies conducted in the Netherlands (Schildkamp, Handelzalts, & Poortman, 2015; Schildkamp & Poortman, 2015; Hubers, Schildkamp, Poortman, & Pieters, 2016) and one study in Sweden (Schildkamp, Smit, & Blossing, 2016)



## **Data team functioning**

- Difficult to make a measurable hypothesis
- Several rounds of hypotheses: first hypotheses often wrong
- Often external attribution: problem is caused by primary schools, by policy etc.
- However, this is necessary: need to create trust; practice with the eight step procedure; learning starts when you make mistakes; shows the importance of data
- From external to internal attribution



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Effects	
Effects level	Instrument(s)
Level 1: satisfaction	<ul><li>Satisfied about support, process and progress</li><li>'good'; 'fun'</li></ul>
Level 2: knowledge, skills, attitudes	<ul> <li>Knowledge and skills increased significantly</li> <li>'learnt how to use calculations in Excel'; what + how of qualitative analysis; 'you really need evidence'</li> </ul>
Level 3: use of learning	<ul> <li>Data use for instruction: e.g., prepare students better for particular exam questions (explanation and practice)</li> </ul>
Level 4: student achievement	<ul> <li>Seven out of thirteen schools solved problem: Significant increase in student achievement</li> </ul>



#### **Conclusion and discussion**

- Data teams knowledge and skills: from 'intuition-based decision making' to 'data-based decision making'
- Change in school culture: "You want to take decisions based on assumptions, that is not the way we work here anymore"
- Support schools in solving problems and reaching goals
- Increased student learning



# Thank you for your attention!

- For the Dutch speaking people:
- Zie ook het boek: 'De datateam® methode: een concrete aanpak voor onderwijsverbetering'
  - een toelichting op datagebruik
  - een hoofdstuk per stap
  - casussen met nog meer voorbeelden
  - aandacht voor inbedding in de organisatie
- More information: www.datateams.nl
- Contact: <u>c.l.poortman@utwente.nl</u> or <u>k.schildkamp@utwente.nl</u>

