DCC & ICT innovations for research

Hendri Hondorp ICT Account manager LISA Member of DCC

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AGENDA:





ICT ACCOUNT MANAGERS

- Per faculty one account manager
 - Tonnie Tibben (EEMCS), Peter Lasker (ET), Tonnie Tibben (TNW/S&T), Ralph Mettinkhof (ITC), Hendri Hondorp (BMS + Services)
- ICT Account managers are part of DCC team
- ICT Account manager are member of LISA-DSM (Demand and Supply Management)
 - Second point of contact besides ICT Servicedesk for
 Custom Services / Information / Intermedian/
 - Custom Services / Information / Intermediary
 - \circ First contact for Research IT
 - Product Management : Demand and Supply of ICT-services



ICT SERVICES FOR RESEARCH DEMAND DRIVEN COLLABORATION



- Demand driven collaboration with researchers to create new ICT services for research.
- Discuss with researchers about new ICT services.
 What is neccessary, what are the demands?
- What are and will become the newest ICT topics for researchers?
- Does UT has to build a new service or can we use other facilities for this? E.g. Cloud services, SURF services.



ICT SERVICES FOR RESEARCH DEMAND DRIVE COLLABORATION

How does this Collaboration work?

- 1. Workgroup together with researchers is made.
- 2. List of requirements (must, could or would) is made. Solution is selected.
- 3. Proof of Concept (PoC) is created. Test group is working on first version of PoC.
- 4. After 'green light' (result of PoC is been satisfied) a production environment is created.
 - a) Website for information about the ICT service is made (research support website).
 - b) ICT Servicedesk and DCC are informed about the new ICT service so they can provide support.



(Very short description)

PROJECTS IN PROGRESS EXAMPLE RUNNING PROOF OF CONCEPT

Nextcloud

Nextcloud is a CCP (Content Collaboration Platform) that has the following features:

- Intuitive interface
- On-Premise storage at UT (ISO27001/NEN7510)

Nextcloud

- Easy sharing
- Self-service (rights/restore etc.)
- Project/group based collaboration





PROJECTS IN PROGRESS EXAMPLE RUNNING PROOF OF CONCEPT

Nextcloud

- Features(continued):
- Multiplatform support (Windows/IOS/Android)
- Synchronization
- Office online

Status: test group is working on 1st version of PoC







PROJECTS IN PROGRESS PRESERVE YOUR RESEARCH

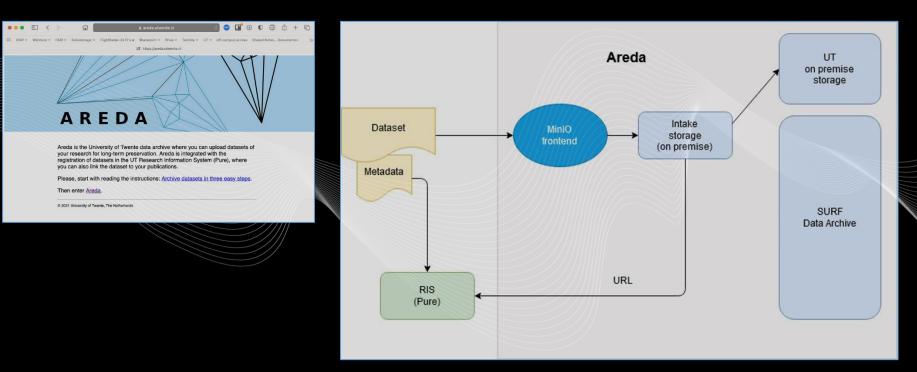
Preserve essential research data when a research project is finished at AREDA (Archive REsearch DAta).

https://areda.utwente.nl.

AREDA is Long Term storage for Research data. Pure is used to add metadata to the preserved research data.



PROJECTS IN PROGRESS PRESERVE YOUR RESEARCH





NEWEST ICT TOPICS FOR RESEARCH By Joost de Groot

IoT and 5G mobile possibilities on the Campus



RESEARCH SUPPORT WEBSITE

For more information regarding research support visit:

https://www.utwente.nl/researchsupport/





THANK YOU!

