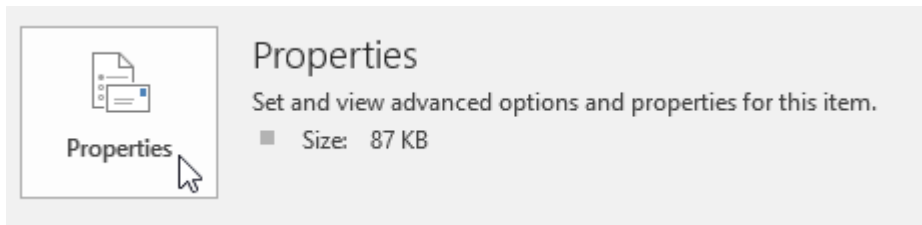


Spam e-mail tag so they are disclosed to our spam filter (note: this only works for external e-mails which are not sent from utwente.nl).

Step 1: Double click on the e-mail you want to report

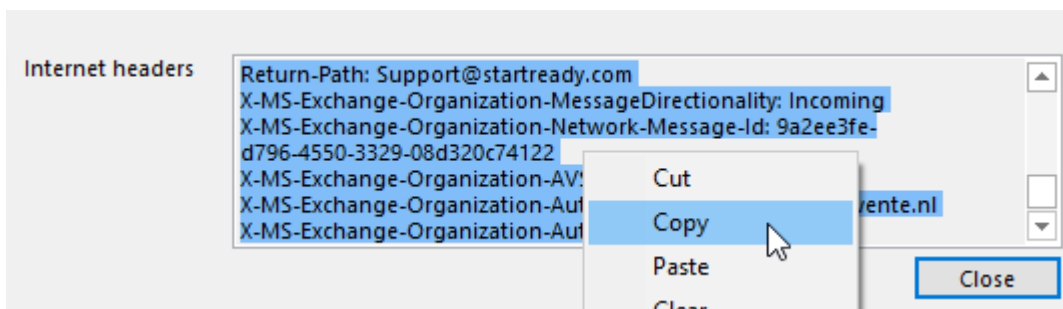
Step 2: Click in this e-mail 'File' on top left

Step 3: Click in the middle at the bottom of the page 'Properties'

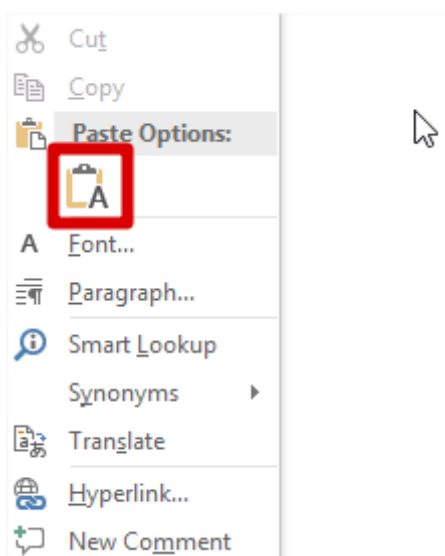


Step 4: A new popup will appear with at the end 'Internet headers'

Step 5: Select the content of 'Internet headers' (ctrl + a, ctrl + c, or right mouse button 'copy')



Step 6: Open a program Word or Wordpad and paste the text (ctrl + v or right mouse button 'paste')



Step 7: In this 'paste' text 4 rules are shown with website links

X-Antispam-Training-Forget:  
<https://www.mf.surf.net/canit/b.php?i=01Q7LsdPI&m=4339b380cae8&t=20160119&c=f>

X-Antispam-Training-Nospam:  
<https://www.mf.surf.net/canit/b.php?i=01Q7LsdPI&m=4339b380cae8&t=20160119&c=n>

X-Antispam-Training-Phish:  
<https://www.mf.surf.net/canit/b.php?i=01Q7LsdPI&m=4339b380cae8&t=20160119&c=p>

X-Antispam-Training-Spam:  
<https://www.mf.surf.net/canit/b.php?i=01Q7LsdPI&m=4339b380cae8&t=20160119&c=s>

**X-Antispam-Training-Forget:** Through this URL it is possible to let the SURFmail filter forget everything it has learned about this e-mail.

**X-Antispam-Training-Nospam:** Through this URL it is possible to tell the SURFmail filter that the judgement of the e-mail spam was incorrect.

**X-Antispam-Training-Phish:** Through this URL it is possible to tell the SURFmail filter the e-mail is a phishing e-mail. The difference with this URL is that you need to do more actions. If the e-mail contains a link, you have to put a check mark on the phishing link (s) (also called URL) to learn the SURFmail filter to recognize the link(s).

**X-Antispam-Training-Spam:** Through this URL it is possible to tell the SURFmail filter the e-mail is spam.

Step 8: Paste the corresponding link in your web browser and visit the link. You should see a message that should look something like the following:

