

Define your career:

NPI Engineering Professional

Country: the Netherlands

City: Hoofddorp

Job Field Area: Optics

Experience Required: 0 - 2 Years

Education Required: Telecommunication Engineering



At Nokia, we're enabling a new type of network – a versatile, intelligent, reliable network that will become the seamless fabric of our connected lives. We're ready to meet the huge demand on network performance and access; the need to simplify, optimize, and automate the complex flow of data across the network; the need to transform the way networks, data, and technology not only connect us, but work for us intelligently, seamlessly to enrich our lives.

No other company is better positioned for leadership in the change: Nokia has always focused on serving human need. Today, more than ever before, it's our integrity, our values, and focus on the human possibilities of technology that set us apart – effortless, intuitive technology, designed to help people thrive all over the world.

General Purpose

- The regional Transport team is responsible to assist all stakeholders during the initial deployment phase of all new IPT portfolio products in the region.
- The activities performed by the team are broad and range from: pre-sales support to executing project tasks. The team has a close relationship with other technical support teams (TEC, R&D and central NPI team) to gain and keep up the expert knowledge required to perform the tasks.
- The main goal is to guide the initial deployment phase in the respective region, and act as IPT product knowledge expert, by supporting all stakeholders in this phase and fully satisfying the customer with their new IPT product.

Main Responsibility Area

- Acts as Optics Portfolio knowledge expert in the region.
- Acts as team player, and shares experiences and knowledge with colleagues within the team.
- Assists the pre-sales department in winning new deals, and assists (technical) project managers in delivering what was promised on time.
- Demonstrates Optics products or features to internal or external customers.
- Validates and tests Optics products and releases.
- Assists and performs training to local deployment teams.
- Assists and performs training to local maintenance teams.
- Builds and maintains work relationships with other technical support teams.

- Understands and translates customers' technical wishes and aligns them with company's capabilities.
- Troubleshoots product issues, tracks and logs Optics product related issues during the initial deployment phase and provides adequate solutions.

Position Requirements

- Excellent interpersonal and communication skills
- Fluent in Dutch and English (verbal and written)
- Excellent conflict and problem solving skills
- Excellent analytical skills
- Mobility within Europe for business trips and trainings
- Quick adaptability and stress management
- Flexibility and openness for new situation and changes
- Proactivity, eagerness to learn
- Solution oriented mindset and a “can do” mentality (entrepreneurial skills set desired)
- Customer focus and dedication
- Acting as an ambassador of Nokia
- Understanding the general principles of telecommunications

Preferred (but not required)

- Advanced theoretical knowledge of SDH / DWDM or Ethernet technologies
- Knowledge of data communication protocols is an asset
- Knowledge of the UNIX/Linux Operating System
- Ability to perform basic shell commands