

## **Operations & Logistics Manager**

### **Uber Overview**

The Operations Manager role is a unique opportunity to help drive growth of one of the fastest growing companies ever. This data driven role calls for a rare combination of analytical thinking & inter-personal ability to manage partnerships. You will work in a tight team of 4 fellow Operations managers and several Marketing Managers. Together you will build, run and grow Uber's business in the Netherlands. Be prepared for a hectic, fast paced and challenging environment. Never a dull moment.

### **Job Description**

#### **WHAT YOU'LL DO:**

- Responsible for the growth of partners on the Uber platform
- Driver on-boarding and training
- Managing quality of partners on the Uber platform
- Communicate / train partners in a scalable but effective way
- Heavy metrics analysis and product/process improvement
- Expansion planning/recruiting. Evaluate the economic and strategic costs and benefits of partner incentive programs and work with management to execute those strategies.
- Take ownership of Uber's growth in their city.

#### **WHAT YOU NEED TO KNOW/HAVE:**

- 0-3 years of operational/analytical experience gained in consulting, investment banking, marketing or operations management
- Data driven decision making mentality and sound business judgment through strong analytical thinking
- Solid understanding of a variety of business models
- Masters (MSc.) degree in science/engineering, economics, finance or similar field
- Relevant experience in a fast paced business environment is a plus
- Startup (all-hands-on-deck) "I bust my ass because I love it" approach

#### **EXAMPLE BACKGROUNDS:**

- Consulting, investment banking or any other background where decisions are made based on data and/analytics

- Engineering background with dreams of applying similar process to people processes

### **Perks**

- Employees are given Uber credits each month.
- Ground floor opportunity and as an early member of our business operations team; you'll shape the business direction of the company.
- We're not just another social web app: we're moving real assets and real people around their cities.
- We have access to an amazing list of advisors and investors that we actively engage.