

UNIVERSITY OF TWENTE.

FACULTY OF BEHAVIOURAL, MANAGEMENT AND SOCIAL SCIENCES
Educational Science and Technology

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SUBJECT Start of your studies in Educational Science and Technology + Invitation Introduction programme

Dear upcoming (Pre-)Master student Educational Science and Technology (EST),

You will soon start your (Pre-)Master's programme EST. With this letter, we invite you to the Introduction day, and provide some key information about the EST study programme.

BMS Faculty Day, including (Pre-)Master EST Introduction: Tuesday 25 August

During this all-day introduction, you will receive all the relevant information you need before the start of your studies, including presentations about studying at the UT, and in the EST programme in particular. Also, you can ask your questions to staff and students, and you will compose your individual study plan during this day. And of course, you will have opportunities to interact with EST management staff, teachers, and your fellow students. After the official day programme that you have to attend, EST's study association Komma also organizes a social get-together in the evening, and we encourage you to participate in that as well. You can find updates and information on the BMS Faculty Day on this [website](#).

○ Prepare to be on campus

Both the introduction day and educational activities in the EST programme take place on campus. Therefore, it is crucial that you make sure you can attend all educational activities face-to-face. In some specific cases (parts of) a course or class may be online, which will be visible in your schedule. Classes and activities that are scheduled on-campus cannot be followed online.

Although we expect everyone to be eager to attend the introduction day, in the unfortunate situation that you cannot come on 25 August due to force majeure, please inform the EST study adviser!

UT Onboarding Market for newly arriving international students

For international students that newly arrive in the Netherlands, an additional required activity is organised: an [Onboarding Market](#) to help you arrange many practical matters (see more info on pg. 5).

EST programme information

The next pages provide essential information. Please take the time to read everything carefully and prepare yourself before attending the Introduction day!

In case there are some questions left, please do not hesitate to contact us. We look forward to meeting you on Tuesday August 25th, and we already wish you a pleasant and fruitful stay in the EST programme.

Kind regards, on behalf of the EST staff and the Study & Alumni Association Komma,

Hannie Gijlers
EST director

Marlies Tijhuis
Programme coordinator

Yvonne Luyten-de Thouars
Study adviser

Sjoerd van Bree
Komma chair

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Campus Map: <http://www.utwente.nl/download/campusmap.pdf>

UT academic year [calendar](#)

TIP:

If you want, you can already join the **EST WhatsApp groups** for students + Komma board members, used for informal communications, info sharing and questioning between students:

- For all **Pre-master** students: join “EST Pre-Master”:
<https://chat.whatsapp.com/GSoZx4kbs9ZBmxORmbJ2pk>
- For all **Master students**: join “EST Master Group”:
<https://chat.whatsapp.com/ILk5FPwbcvkC6p3okgpwhB>
- For all EST students: join “Komma Community Channel”:
<https://chat.whatsapp.com/KvyB8FToVrT5xkrRcF9aIA>

This WhatsApp community channel contains:



Announcements channel: 1-way advertising for events/jobs/EST-related things



Komma Social Club: Group for social event, photos, and fun!



All the other channels are for the Komma board and coordinators/active members.

If you are willing to help Komma and become an active member, please also enter the

Active Member Channel.

NOTE: In case these links are no longer valid, send an email to kommaboard@gmail.com and ask to be added to the group(s) you want.

Introduction day programme PRE-MASTER EST - 25 Aug. 2026

<i>Time</i>	<i>Theme</i>	<i>Info</i>
9:30-10:30	Welcome + Presentation*: - General information on studying at UT/BMS <i>by BMS dean + officer</i>	Building: Waaier 1
11:00-12.15	- Welcome + introduction to Pre-master EST <i>by EST study adviser</i> - Specific Pre-M information, and on studying @ EST/UT - Fill out personal study plan	Building: Ravelijn Room: RA 2502 Helpdesk / Q&A: via WhatsApp group ("EST Pre-Master")
12:15-13.00	- Getting to know each other activity	
13:00-14:00	Lunch break <i>(A vegetarian snack is provided. For more lunch and drinks, bring or buy your own).</i>	
14:00-14:30	- Presentations: Programme Committee and Komma	Join the master's group in RA 2504
14:30-15:00	- EST Pre-master student panel: current students share their experiences and answer your questions	RA 2502
15:00-16.00	- Campus tour	
16:00-16:30	Gather with Komma for some social activities with snacks	Komma room / terrace behind Atrium
16:30-...	OPTIONAL: Dinner & drinks hosted by Komma – informal setup to get to know your fellow students and teachers better You can buy your ticket for the dinner via: Komma - Events	Building / Outdoor location: Ravelijn, terrace behinds Atrium

Who organises this slot: **BMS**; **EST**; **Komma/PC**

* Note: Students who have already studied at the UT before, may be familiar with most of the information shared in the UT/BMS presentation at 9:30-10:30. Therefore they are not required to attend this session, and can choose to only attend the EST programme starting at 11:00.

Introduction day programme MASTER EST - 25 Aug. 2026

<i>Time</i>	<i>Theme</i>	<i>Info</i>
9:30-10:30	Welcome + Presentation*: General information on studying at UT/BMS <i>by BMS dean + officer</i>	Building: Waaier 1
11:00-13:00	- Welcome + introduction to Master EST <i>by EST programme staff</i> - Master courses information rounds <i>get to know your EST teachers</i>	Building: Ravelijn Room: RA 2504 Helpdesk / Q&A: via WhatsApp group ("EST Master group")
13:00-14:00	Lunch break (A vegetarian snack is provided. For more lunch and drinks, bring or buy your own).	
14:00-14:30	- Presentations: Programme Committee and Komma	
14:30-15:00	- EST Master student panel: current students share their experiences and answer your questions	
15:00-16:00	- Information on "Studying @ EST/UT", and how to choose electives - Fill out personal study plan	Building / Outdoor location: Ravelijn, terrace behind Atrium
16:00-16:30	Gather with Komma for some social activities with snacks	
16:30-...	OPTIONAL: Dinner & drinks hosted by Komma – informal setup to get to know your fellow students and teachers better You can buy your ticket for the dinner via: Komma - Events	

Who organises this slot: **BMS**; **EST**; **Komma/PC**

* Note: Students who have already studied at the UT before, may be familiar with most of the information shared in the UT/BMS presentation at 9:30-10:30. Therefore they are not required to attend this session, and can choose to only attend the EST programme starting at 11:00.

Information specifically for newly arriving international students

Pre-Arrival Webinars

Prepare before your arrival as an international student at UT

For practical information to help you **prepare before you come to the Netherlands**, check out the [Pre-Arrival Webinars](#). Viewing the webinar recordings beforehand, and attending the Onboarding Market once you are here, are both highly recommended to equip yourself with essential information for a great experience at UT.

International Onboarding Market

Key information after your arrival as an international student at UT

The transition to a new country can be both exciting and challenging for you as an international student. To ensure you have a smooth start, UT hosts an [International Onboarding Market](#) to help you arrange practical matters. During this event, you can find out about the various facilities, services, and student associations University of Twente has to offer. You can speak with the representatives at the stands and ask question. UT Student Services will also be present to answer your questions about visas, housing, insurance, bank accounts, arranging formalities and other student administrative matters, public transport, medical services, language courses and support services. You will also meet representatives from UT's student [world associations](#).

Bike Market

Furthermore, if you don't have a bicycle yet and you need to buy one, you can go to the **Bike Market** to check out the selection of second-hand bikes for sale. Using a bicycle is highly recommended to get around campus and the city! Find the date, time and location of the Bike Market [here](#).

EST study programme overviews

EST Pre-master

	BMS academic courses	(15 EC)
	EST courses	(15 EC)
	Self study package EST	

FULL-time programme = ½ year = one semester

Self study pack. EST	September enrolment	
	Semester 1	
	Quartile 1A	Quartile 1B
	Research Methodology and Descriptive Statistics (202500251) (5 EC)	Inferential Statistics (202200378) (5 EC)
	Designing for learning in schools and organisations (202000264) (5 EC)	Research Studio (202300147) (10 EC)
	Academic Writing Premaster (202400115) (5 EC)	
15 EC		15 EC
Self study package EST		

PART-time programme = 1 year = two semesters

Self study pack. EST	September enrolment			
	Semester 1 (September - January)		Semester 2 (February - July)	
	Quartile 1A	Quartile 1B	Quartile 2A	Quartile 2B
	Research Methodology and Descriptive Statistics (202500251) (5 EC)	Inferential Statistics (202200378) (5 EC)	Designing for learning in schools and organisations (202000264) (5 EC)	Research Studio (202300147) (10 EC)
	Academic Writing Premaster (202400115) (5 EC)			
	10 EC	5 EC	5 EC	10 EC
Self study package EST				

Note: The preferred lecture days in the **Pre-master EST** are **Thursday + Friday**. However, with regard to the schedule: the two Statistics courses (that are offered for all BMS programmes) have multiple lectures per week, and are therefore scheduled on other days as well, which may be challenging for part-timers. This applies to the 'green' semester of the part-time trajectory. More info on part-time studying in EST: <https://www.utwente.nl/en/est/masterest/educational-science-and-technology-in-part-time-mode.pdf>

EST Master

2026-2027, September enrolment (full-time)

Obligatory courses	20 EC
Elective courses	20 EC (choose 4)
Final Project EST	20 EC

Quartile 1A	Quartile 1B	Quartile 2A	Quartile 2B
10 EC obligatory + 5 EC elective (choose 1 out of 2)	9 EC obligatory + 5 EC elective (choose 1 out of 2) + 1 EC on final project	5 EC elective (choose 1 out of 2) + 9½ EC final project + ½ EC YABCD	5 EC elective (choose 1 out of 2) + 9½ EC final project + ½ EC YABCD
Lifelong Learning in a Changing Society 202500252 (5 EC)	Your Agency, Balance, Career & Development 202500253 (5 EC)	"Your ABCD" meetings	
Learning and Instruction * 202300197 (5EC)	Assessment of Learning and Performance 202500256 (5 EC)		
Team Learning at Work 201500010 (5 EC)	The Art and Science of Change 202500257 (5 EC)	HRM and Innovation ** 201500087 (5 EC)	Crafting Meaningful and Motivating Learning Experiences 202500255 (5 EC)
Designing Learning & Performance Support 191970340 (5 EC)	4CID for Complex Learning 202200054 (5 EC)	Innovative Technology- based Learning Environments 201400002 (5 EC)	Teacher Learning and Development 201200027 (5 EC)
	x select FP topic + supervisor		
		Final Project EST 202500254 (20 EC)	

* Retake of block 1A is in block 2A, not in 1B!

** Lectures are on Mon/Tue but occasional scheduled group meeting with teacher may be on other day of the week!

- **Part-time** options of the master programme will be explained during the Introduction or can be found on the EST programme's website:
<https://www.utwente.nl/en/est/masterest/curriculum/> (scroll down in the document)
- The preferred lecture days in the **Master EST** are **Monday + Tuesday**.
- More info on **part-time** studying in EST:
<https://www.utwente.nl/en/est/masterest/educational-science-and-technology-in-part-time-mode.pdf>

- **For ALL students: Prepare** yourself before the introduction day and read the course descriptions in advance via Osiris Course Catalogue: <https://utwente.osiris-student.nl/onderwijs/catalogus/extern/cursus>
- During the introduction day you have the opportunity to ask teachers and/or students questions! This can help you choose your electives.

Our Study & Alumni Association Educational Science and Technology

What is Komma?

We as Komma are EST's study association. We are the place for new, current and previous students to connect, study, struggle and ultimately have a good time together.



For more information, please visit our website via the link or QR:

<https://www.komma.utwente.nl/home>



What we do?



Educational Support:

We provide various learning opportunities such as workshops, conferences, and lunch lectures for our members to learn more skills beyond the EST programme. Furthermore, we provide tutorials and study materials for all students to learn more effectively.



Professional Events

There will be lots of expert talks and meet and greetings with alumni or professionals who love to share their experiences and sometimes give our students opportunities to experience real-world projects.



Social Gathering

We organise game nights, visit museums, go to a Christmas market, cook together, see the Netherlands on trips to Amsterdam or Den Haag, or party at bars in Enschede. We will have a lot of fun together.

How can I join events and get all the benefits?

Become a member!

Sign up and You have unlimited access to wonderful resources, like unlimited coffee and tea in the association room or access and incredible discounts on our many events. In that sense come and be part of our lovely EST community and become a Kommaleon now!



The member fee is only 10€ a year. We accept various payment methods, in case there is still an issue, just reach out and we will find a solution.

Sign up following the link or the QR:

<https://www.komma.utwente.nl/membership-signup>



Study materials and textbooks

Are you ready to dive into your courses?

Here's the scoop on study materials and textbooks for the upcoming academic year at the University of Twente!

You can easily explore the list of textbooks you probably need on the website of Komma (EST's study association) below address: [Komma - Book List \(utwente.nl\)](https://www.komma.utwente.nl)



Whether they're compulsory or recommended, Komma's got you covered. To snag those discounted prices, become a Komma member. It's easy! Just register online here: <https://www.komma.utwente.nl/membership-signup>.

Your books will be posted to your doorstep (within The Netherlands) without any delivery fees. Plus, being a Komma member unlocks other benefits.

However, if you prefer the classics, check out regular bookstores and online stores.

- www.bol.com
- <http://www.amazon.co.nl/>
- <https://www.marktplaats.nl/> you can also find second-hand books there.

Remember:

Some books take their sweet time to arrive. To stay ahead of the game (and those first lectures), order your books 2-3 weeks in advance.



Study counselling

You are about to begin your studies at the University of Twente (UT), in the (pre-)master's programme Educational Science and Technology (EST). Compared to your previous studies this means there will be several changes and challenges, in which study counselling may play an important role. This letter contains information and advice concerning the EST programme, but also on facilities and regulations at the BMS faculty and at the university and on campus. For all kinds of questions there are several persons you may contact, either at university, faculty, or programme level.

University's Student Guidance & Well-being (SGW)

The Student Guidance & Well-being service is in charge of individual and collective and more specialised care for and supervision of UT students, supplementary to the programme's obligations of supporting their own students in this area. Student Guidance & Well-being provides services such as the student counsellors, student psychologists, and various group training courses. For further information, go to: <https://www.utwente.nl/en/sgw/>

- *Student counsellors*

The UT student counsellors are: Deirdre Brandwagt, Marjolein Drent, Frido Oei, and Sandra Huiskes.

You may contact them for questions on financial support (e.g. in case of study delay due to exceptional circumstances), changing your studies, regulations, legal position, appeal procedures, studying with a handicap or functional disability, personal circumstances, etc. The student counsellor is also the confidential adviser for undesirable behaviour and confidentiality issues.

- *Student psychologists*

The UT student psychologists are: Nina Czychon, Marte Disse, Hans Feiertag, Katja van der Klooster, Annemarie Slot, and Lotte Veldhuis.

Student psychologists offer short-term, solution-oriented help with study problems and/or personal problems. You can contact us if you suffer for instance from performance anxiety or procrastination and when faced with sadness, fear, insecurity or family problems. All students at the University of Twente can use the services of the student psychologist. No referral needed and it is free of charge. You can register for a first appointment with a student psychologist by filling out their online application form, after which you will be contacted through your student mail.

For an appointment with a student counsellor or a student psychologist:

Contact the secretariat by Phone: +31 53 489 2035 or visit the Student Guidance & Well-being (SGW) secretariat, Vrijhof 3rd floor, room 316.

Office hours secretariat / information desk **SGW** in building **Vrijhof 3rd floor ('Red Desk')**:

- Monday till Thursday: 8.30 - 12.30 and 13.00 – 16.45
- Friday: 8.30 – 12.30 and 13.00 – 15.45

- *Training courses*

Have a look on: <https://www.utwente.nl/en/sgw/courses/> to see what courses, workshops, information on study skills, etc. are offered by SGW.

Study adviser for the EST programme

The study adviser for the EST pre-master's and master's programmes is ms. Yvonne Luyten-de Thouars. You may consult her with questions about the EST programme and also with all kinds of study related questions. If needed she can redirect you to other student bodies or relevant persons.

The study adviser can advise you when you have questions about your personal study plan or when study delay occurs, when you have course related problems, but also in case of personal issues that affect your study progress, and she can give you study advice or tips, etc.

If you have questions or want to make an appointment, please send an e-mail.

Study adviser Educational Science and Technology:

Yvonne Luyten-de Thouars

E-mail: y.c.h.dethouars@utwente.nl

phone: 053 - 489 1117

room: Ravelijn RA 3280 (or 3282)

Office hours: Tuesday, Thursday, Friday



BMS International Student Support Officer

International students may need some extra help or information when they come to study in a new country. For additional help that is not really study programme related, international students can contact the BMS faculty's international student support officer ms. Annemieke van der Grijspaarde.

You can consult her when you have questions about visa, MoMi regulation, housing, insurance, scholarships, adjustment difficulties, or many more issues that might occur when you study in a foreign country.

If you have questions or want to make an appointment, please send an e-mail.

BMS International student support officer:

Annemieke van der Grijspaarde

E-mail: internationalstudentsupport-bms@utwente.nl

phone: 053 - 489 4633

room: Ravelijn 3121

Office hours: Monday, Tuesday morning, Wednesday morning, Thursday



ICT systems at the UT

During your studies at the UT you will be using several ICT systems frequently.

Detailed information is given here: <https://www.utwente.nl/en/educational-systems/> .

We especially encourage students who are new to the UT, to already take a look at these systems (and their manuals), and to try some things out (if you have received your personal UT log on codes)!

Especially focus on Osiris, Canvas and the timetabling system TimeEdit, because you'll need to use these systems right from the beginning.

Instructions on how to use these systems, are summarized in the presentations on:

https://www.utwente.nl/en/educational-systems/new_students/

Use of laptop during UT study

Bring your own device (BYOD)

BYOD is the general and required practice at the faculty of Behavioural, Management and Social Sciences (BMS). This means that you will use your own laptop to get access to the computer facilities of the University by logging in using the wireless network Eduroam. On campus there are several venues available for students as a place to work on their laptop, but there are no fixed computers installed. So, you'll need to bring your laptop with you, to get access to the university computer facilities.

A standard, current model is sufficient for the applications you'll be using in the EST study programme (a high-end model is not required). But beware: **It is strongly advised to use an Android laptop instead of a Macbook, because some programmes that you have to use (such as R) are more difficult to use on a Macbook!**

Laptop arrangements for UT students

In case you don't own one yet, as a UT student you can consider purchasing a laptop via the Laptop Project of the UT <https://www.utwente.nl/en/ltp/>. At the start of each academic year, new laptops for students are selected and sold while supplies last. You can choose one of the two carefully selected models at competitive prices, being ensured they meet the performance requirements of your studies. All essential software is guaranteed to run smoothly on these devices. The purchasing process is arranged through our partner Computacenter, but technical support during your studies is available from the **Service Desk ICT** on campus.

Note: For Educational Science and Technology, the standard model suffices.

How to download available software on your laptop

You can download various software programmes on your personal laptop with your UT ICT-account. Via the software finder <https://www.utwente.nl/nl/intranet/lisaut/software/> you can find what software is currently available.

For additional support or in case of problems, please visit the **Service Desk ICT**.

Service Desk ICT

All UT students with questions, problems, request for information or reports regarding ICT, are welcome at the Service Desk ICT in building Citadel or via e-mail or phone. More info on website:

<https://www.utwente.nl/en/service-portal/services/lisa/about-us-contact/#service-desks>

Contact info:

- ICT Service Desk & Laptop Project
- Monday – Friday: 08.30 - 17.00
- Ground floor of building: Citadel (Entrance via O&O square)
- phone: 053 - 489 5577
- e-mail: servicedesk-ict@utwente.nl