

Master of Science in Sociology
Bachelor of Business Administration in Tourism Management



Personal details

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Areas of interest

Innovation, Human Resources Management, Organizational Development

Educational background

2011 – 2014 MSc in Sociology, specialization: Labour, Organization and Management
Erasmus University Rotterdam, the Netherlands

2004 – 2008 Bachelor of Business Administration in International Tourism Management
and Consultancy
NHTV University of Applied Sciences, Breda, the Netherlands

Work experience

- 09/2014 – actual *PhD-Candidate*
University of Twente, Enschede, the Netherlands
- Working as a PhD-candidate in the NWO-sponsored project Innovating Human Resource Management for Employee-Driven Innovation
- 03/2011 – 03/2014 *Project consultant*
HAN University of Applied Sciences
Arnhem, the Netherlands
- Data processing and analysis
 - Giving advice to the direction
- 09/2012 – 09/2013 *Intern*
Verwey-Jonker Instituut
Utrecht, the Netherlands
- Field research
 - Designing and modifying interview lists
 - Processing and analysis of interview data, by making use of SPSS and coding programmes
 - Writing and editing the final publication (see 'Publications')
- 03/2010 – 12/2010 *English Teacher*
Léxia Mexico
Mexico City, Mexico
- Prepare and give private classes
 - Report to the management about the level of progress of the students
- 03/2009 – 12/2009 *Tourism consultant*
Adventure World Mexico
Mexico City, Mexico
- Extend the database consisting of (potential) clients
 - Present holiday packages

Courses

- 2014 Certificate in Human Resources (120 hours)
Open University, the Netherlands
- 2013 Intensive Programme 2013
International programme, sponsored by the European Union, focussing on
inequalities on the European labour market

Publications

- 2014 Mierlo, J. van & Davelaar, M. (forthcoming). Coping with the crisis by investing
user-involvement and quality. Some lessons from bottom-up examinations of
activation centres for homeless people. *Journal of Homelessness*.
- 2014 Mierlo, J. van. (2014). Growth and innovation at Organon: the professional
adhocracy as a solution of a dynamic dilemma. Master's thesis.
- 2013 Davelaar, M. & Mierlo, J. van. (2013). Clients testing their day-care facilities.
The Netherlands, Utrecht: Verwey-Jonker Instituut.
- 2008 Mierlo, J. van. (2008). Mexico City: a paradise under a layer of smog.
Bachelor thesis.

Language skills

- Dutch Mother tongue
English Fluent spoken and written
Spanish Fluent spoken and written

Computer skills

Microsoft Office (Word, PowerPoint, Excel), Outlook, SPSS, Atlas.ti, MaxQDA