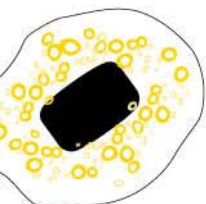


# UNIVERSITY OF TWENTE.



University of Twente  
Attn. Prof.dr. T.A.J. Toonen  
Dean Faculty BMS

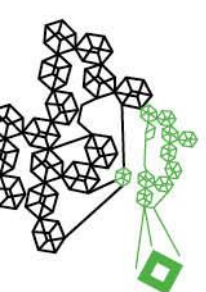
## FACULTY OF BEHAVIOURAL, MANAGEMENT AND SOCIAL SCIENCES

FROM	DATE	PAGE
Dr. Henk van der Kolk	18 July 2017	1 of 1
T +31 53 489 3281	OUR REFERENCE	
h.vanderkolk@utwente.nl	BMS-FC/2017.009	

DEPARTMENT  
BMS-Faculty Council

SUBJECT  
Advise on Quality Assurance

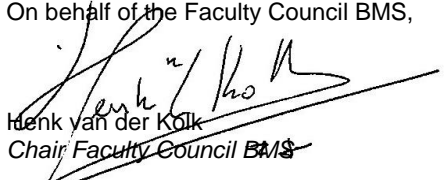
Dear dean,



The Faculty Council of BMS (FC-BMS) received an overview of the extent to which the PDCA cycles were 'closed' at the module level in the various BMS programs. We received this information in the context of quality assurance of education at BMS and more specifically following our advice from February (BMS-FC/2017.002). We thank the Q&A department for this valuable information.

The FC-BMS observes that many of the PDCA cycles of modules within programs are currently NOT closed. We discussed this matter on July 11, 2017. *On the basis of this discussion we advise the dean to put the responsibility for closing the PDCA cycles into the hand of program management only and not in the hand of an independent faculty wide quality assurance group: quality of education should be an integral part of program management. Monitoring the extent to which programs indeed close the PDCA cycle is still to be supervised by the board of the faculty. We also recommend the dean and the program managers to take into account the administrative burden imposed on teachers and module coordinators and to structure the PDCA cycles as efficiently as possible.*

Kind regards,  
On behalf of the Faculty Council BMS,



Henk van der Kolk  
Chair Faculty Council ~~BMS~~

P.O. Box 217, 7500 AE  
Enschede  
The Netherlands  
www.utwente.nl