EDUCATION AND EXAMINATION REGULATIONS

Faculty of Behavioural, Management and Social Sciences (BMS)

2026-2027

Master's programmes

General section of the programme part of the Student Charter, including the Education and Examination Regulations (EER) for the master's programmes:

- **MSc Business Administration**
- **MSc Communication Science**
- **MSc Educatie in de Bètawetenschappen**
- **MSc Educational Science and Technology**
- **MSc Environmental and Energy Management**
- **MSc European Studies**
- **MSc Industrial Engineering and Management**
- **MSc Philosophy of Science, Technology and Society**
- **MSc Psychology**
- **MSc Public Administration**
- **MSc Risk Management**
- **MSc Public Management**

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Section 1. General provisions

Article 1.1 Applicability of these regulations

1. This general section of the education and examination regulations applies to all students enrolled in the master's programmes of the faculty BMS. Article 1.3 and the programme-specific parts of the relevant programmes contain specific regulations for pre-master's students.
2. Pre-master's and master's students attending courses that are not coordinated by the programme for which the student is enrolled, are subject to the rules laid down in the appropriate documents, such as the assessment rules laid down in the schedule of the relevant study unit, or the rules laid down in the programme-specific part of the EER of the coordinating degree programme. The decision on special facilities in accordance with Article 5.2 may only be taken by the Examination Board of the degree programme for which the student is enrolled
3. Each programme has its own programme-specific part.
4. For each programme, this general section and the programme-specific part together form the education and examination regulations for the main programme concerned.
5. The general section and the programme-specific part of the education and examination regulations are determined by the Faculty Board.
6. The institute section of the Student Charter includes a definition of what the University of Twente considers to be academic misconduct (fraud). The rules and regulations of the Examination Board for the programme in question include additional rules about academic misconduct (fraud), such as which measures the Examination Board may take if it establishes misconduct (fraud). In cases of suspected fraud, pre-master's students fall under the jurisdiction of the master's EER, and the Examination Board associated with the degree programme coordinating the course.
7. The rules and regulations of the Examination Board of the programme in question include provisions about the rules of order during tests and rules in case of emergencies.
8. The programme-specific part of the EER is written in the language of instruction of the programme.
9. Requests to deviate from provisions laid down in the education and examination regulations must be submitted to the Examination Board or the programme director of the student's main programme, as laid down in the relevant articles of these Regulations.

Article 1.2 Definitions

The terms used in these Regulations should be interpreted as follows:

Academic year: The period beginning on 1 September and ending on 31 August of the following year.

Assessment: A systematic process of fostering, evaluating and certifying student learning. The process includes the design, development and implementation of assessment tasks, and the judgement and reporting of student learning performance and student's achievement of specified intended learning outcomes. Assessment can be used to foster the student's learning process and development (formative) or to evaluate the student's performance (summative).[1]

Assessment schedule: A schedule showing how and when the learning objectives of the study units are assessed and when they are attained (see Article 3.6). a study unit.

Bridging programme: A study unit or combination of study units, to be determined by the programme director of a master's programme which students can follow as a bridging minor (during their studies at an HBO or WO institution, or as a pre-master's programme (after having completed their HBO or WO programme).

Canvas: University of Twente's digital learning environment.

Core programme: The same study units from the curriculum that apply to all the students following a programme.

Credit: A unit of 28 study workload hours, in accordance with the European Credit Transfer System. A full-time academic year consists of 60 credits, equal to 1680 hours of study (Article 7.4 WHW).

Curriculum: The aggregate of required and elective study units constituting a degree programme as laid down in the programme-specific part.

Degree programme: Master's degree programme as referred to in the programme-specific part to these education and examination regulations. In this document, also referred to as the programme.

Examination: An evaluation, performed to conclude a study unit, of the student's knowledge, understanding and skills as well as a judgement of the outcomes of that evaluation (Article 7.10 WHW) in relation to the intended learning outcomes, that results in one final grade for the completed study unit. An examination may consist of a number of tests (see footnote[2]).

Examination Board: The body that objectively and professionally assesses whether a student meets the conditions laid down in the education and examination regulations regarding the knowledge, understanding and skills required to obtain a degree (Article 7.12 WHW).

Examiner: The individual appointed by the Examination Board to administer examinations and tests and to determine the results, in accordance with Article 7.12 paragraph c WHW.

Exemption: The decision of the Examination Board that the student has knowledge and skills which are comparable in terms of content, scope and level with one or more study units or components of study units. An exemption is granted based on acquired competencies, i.e. previously passed examinations in higher education or in view of knowledge and skills attained outside higher education.

Faculty board: Head of the faculty (Article 9.12, paragraph 2 WHW).

Final examination: A degree programme is concluded with a final examination. If the study units in the degree programme have been completed successfully, then the final examination will be deemed to have been completed (Article 7.10 WHW).

Higher Education and Research Act (abbreviated to 'WHW'): The Higher Education and Research Act, Bulletin of Acts and Decrees 1992, 593, and its subsequent amendments.

HBO: Abbreviation of Hoger Beroeps Onderwijs, University of Applied Sciences.

Honours Programme: Institution-wide master's Honours programme.

[1] In accordance with the UT Framework for Assessment Policy www.utwente.nl/en/service-portal/educational-support/about-ut-education/assessment-policy-ut-framework

[2] More information about organisation of education and modules can be found on the website: www.utwente.nl/en/educational-systems/student-applications/osiris/manuals-for-students/#about-bachelor-modules

Institution: University of Twente (Universiteit Twente).
Institutional Board: The Executive Board of the University of Twente (Article 1.1 WHW).
Osiris: System designated by the Institutional Board for registration and for providing information on all relevant data related to the students and the degree programme, as referred to in the WHW.
Practical exercise: A practical exercise as referred to in Article 7.13, paragraph 2d WHW is a study unit or a study unit component emphasising an activity that the student engages in, as described in the programme-specific part.
Programme Committee (OLC): Committee referred to in Article 9.18 WHW.
Programme Director (OLD): The person appointed by the Faculty Board to administer the programme (Article 9.17 WHW).
Retention period: The amount of time that certain types of information or documents must be kept by universities and university medical centres.[3]
Student: Anyone enrolled in a programme in accordance with Article 7.34 and 7.37 WHW.
Study adviser: Person appointed by the Faculty Board who acts as contact between the student and the university, and in this role represents the interests of the student, as well as fulfilling an advisory role.
Study unit: A programme component as defined in Article 7.3, paragraph 2 and 3 WHW. Each study unit concludes with an examination, resulting in receiving a result and obtaining credits when that study unit is passed.
Study workload: The time an average student needs to learn the course material. The study workload comprises project work, independent study, lectures and writing assignments, for example. The study workload is expressed in ECTS credits according to the European Credit Transfer System.
Teaching period: The period in which a study unit is offered. This teaching period starts in the first week in which an educational activity takes place for the study unit concerned and ends in the final week in which an educational activity takes place and/or a test is administered for the study unit concerned. Resits are not part of the teaching period. An academic calendar is provided.
TimeEdit viewer: The application used at the University of Twente to view and download the timetable of the degree programme.
Test: An evaluation of the student's knowledge, understanding and/or skills as well as a judgement of the outcomes of that evaluation, in relation to the intended learning outcomes. A test is registered as such at the level of 'test' in Osiris(see footnote**Error! Bookmark not defined.**). A test is part of an examination. If the examination for a study unit consists of a single test then the result of that test will count as the result of the examination.
UT: University of Twente.
Working day: Any day from Monday to Friday with the exception of official holidays and the prearranged compulsory holidays ('brugdagen') on which the staff are free.
WO: Abbreviation of 'Wetenschappelijk Onderwijs', Academic Education.

The definition of all other terms used in these Regulations is in accordance with the definition accorded by the main text of this document, the programme-specific section of the EER, the Student Charter, or the WHW.

[3] These periods are defined in a schedule called the Universities and University Medical Centres 2020 Retention and Disposition Schedule. The University of Twente follows this schedule, which was officially adopted by the Minister for Primary and Secondary Education and Media on 27 January 2020. The University also refers to retention periods in the Assessment Policy (UT Framework).

Article 1.3 Bridging programmes (pre-master's and bridging minor)

1. The programme director or an admissions committee may decide positively about the admission of an applicant to the master's programme, on the condition that the applicant successfully completes a bridging programme.
2. The bridging programme has a study load to be decided by the programme director or an admissions committee. Further information on the bridging programme is specified in the programme-specific part.
3. The bridging programme can be taken as a separate pre-master's programme, or as a special bridging minor ("doorstroomminor"), agreed upon with a Dutch university of applied sciences (HBO) or a Dutch research university (WO).
4. The term in which the bridging programme has to be completed is set down in the programme-specific part.
5. Students who fail to complete the entire bridging programme successfully within the specified timeframe will not be admitted to the master's programme.
6. Students are allowed no more than two attempts to sit the corresponding examination/test per study unit of the bridging programme. Students who fail to successfully complete a study unit within these two attempts will not be admitted to the master's programme. Any exceptions regarding re-enrolment in the bridging programme are listed in the programme-specific part.

Section 2. Contents and structure of the degree programme

Article 2.1 Intended learning outcomes and Structure of the degree programme

Explanatory note: Article 7.13 WHW

1. The programme director is responsible for the content, structure, organisation and evaluation of the degree programme. This includes the coherence and correlation of the education, and the assessment of education, in the way that is suitable for the relevant programme for assessing theoretical knowledge and practical skills.[4]
2. The qualities relating to the knowledge, understanding and skills that the student should have acquired upon completing the degree programme (aims and intended learning outcomes) are set out in the programme-specific part.[5]
3. The standard study load of each degree programme is specified in the programme-specific part.
4. Before the start of a study unit, the student must meet the prior knowledge prerequisites for that study unit as described in the Osiris Course Catalogue.
5. In the programme-specific part, the programme director can set requirements as to which and/or the number of study units the student must have completed in order to be admitted to the graduation phase.
6. The Examination Board[6] is authorised in individual cases to deviate from paragraphs 4 and 5 above, if strict adherence to those provisions would result in an unacceptable delay in study progress. In consultation with the study adviser, the student may submit a proposal to the Examination Board.
7. The programme-specific part describes the degree programme in accordance with Article 7.13, paragraph 2, a to e, i, l, s, t, and v WHW.

Article 2.2 The degree programme's language of instruction

1. The official language of instruction is the language in which education is given, in which teaching material is provided and in which tests and examinations are held.
2. The choice of the official language for a degree programme or components of a degree programme lies with the programme director, subject to the right of consent of the programme committee. The degree programme's language of instruction is specified in the programme-specific part.
3. The choice of the official language for a degree programme, or any deviation from that choice for programme components, is to take place in accordance with the language policies of the University of Twente and relevant Articles of the WHW, such as Article 7.2 WHW.

Article 2.3 Exemption

1. The Examination Board may grant students an exemption for one or more examinations or tests at their request. To this end, the student must demonstrate having sufficient knowledge and skills in relation to the examination concerned or the test in question.
2. An exemption granted by the Examination Board will be registered in Osiris under the study unit or study units, or components thereof, by means of an EX (exemption).
3. Students cannot be compelled to take additional study units or components of study units in

[4] Subject to the responsibility of the Faculty Board to establish the EER for the programme, and the institutional rules about the validity of grades (Art. 3.9)

[5] More information about the organisation of education can be found on the website https://www.utwente.nl/en/educational-systems/student-applications/osiris/manuals-for-students/

[6] It is important that the student is still able to achieve the final attainment levels of the programme. In light of this consideration, this authorisation has been formally conferred to the Examination Board, as they are the ones to ensure that a student who achieves the final attainment is able to graduate.

their curriculum instead of an exemption that has been granted.

4. Students may also be exempted from practical exercises if they can demonstrate that a required practical exercise will likely give rise to challenges related to their ethical or moral beliefs. In such cases, the Examination Board will determine whether the component can be completed in another manner and in what way.
5. If a UT bachelor student follows a master's course that belongs to the UT master's programme in which the student wants to enrol after their bachelor's programme, the Examination Board of the relevant master's programme decides which alternative course the student can follow. If no alternative course can be provided, the student has the opportunity to propose an alternative course for approval by the Examination Board of the master's programme.[7] Exemptions are not applicable and courses from the master's programme may only be listed on the master's diploma supplement if the courses were passed during enrolment in the master's programme.

Article 2.4 Individualised programme

1. Any student can compile an individualised programme, for which a degree and diploma are awarded, as referred to in Article 7.3j WHW.
2. The Examination Board decides on requests for permission to take an individualised programme as referred to in Article 7.12b WHW. The Examination Board assesses whether an individualised programme is appropriate and consistent within the domain of the degree programme and whether the level is equivalent to the programme intended learning outcomes.[8] If necessary, the Institutional Board will select the Examination Board that is responsible for granting permission.

[7] Please refer to the following website for further information https://www.utwente.nl/en/education/electives/current-students/

[8] For example: an individualised programme that meets the required study load but, for example, consists entirely of introductory courses, lacks the required level.

Section 3. Teaching and Assessment

Article 3.1 General

1. Each study unit concludes with an examination.
2. The examination consists of one or more tests.
3. A test or examination may take several forms, e.g. a written test, an assignment, an oral test, practical exercises or a combination of the aforementioned.[9] Tests and examinations can be administered online.
4. The programme director publishes at least the following details of the study units in Osiris not less than four (4) weeks in advance of the start of the study unit: scope, learning objectives and content, language of instruction and assessment, prerequisites, required and recommended study materials, design of teaching methods and assessment.
5. The possibility of unconditional access to one resit[10] must be offered for each test in the same academic year. An exception may be made for practical exercises (such as practical classes and projects). Article 5.2 paragraph 2 applies.
6. The student has the right to inspect model test questions, such as akin tests, past tests, or tutorial assignments that are representative of the test or examination, as well as the corresponding answers and the standard for determination of the result.
7. The time allotted to administering a test may not exceed three hours. Exceptions in this regard are listed in Article 5.4.
8. If the examiner wishes to use any form of assessment that requires more than three hours, the examiner must, with due regard for paragraph 4, ask the Examination Board for approval to deviate from the above.
9. In deviation from the provision in paragraph 1 of this article, an opportunity to take a test for a study unit that is part of the curriculum, but that was not taught during that particular academic year, shall be offered at least once per academic year.

Article 3.2 Online assessment

1. The Examination Board may set further rules and conditions for online assessment.

Article 3.3 Results

1. Results of examinations or tests must be announced to students. Osiris is used for the formal[11] registration of grades for examinations and tests.
2. If the examination for a study unit consists of a single test then the result of that test will count as the result of the examination.
3. Test results are expressed in a grade from 1 to 10 with a single decimal, or as ‘pass’ / ‘fail’.
4. After the examiner determines the result of assessments, Osiris automatically calculates and rounds the grade of the study unit, expressed in half grades from 1.0 to 5.0

and from 6.0 to 10.0[12], or as ‘pass’ / ‘fail’. Rounding occurs only in the final phase[13] of the assessment of a study unit and follows the schedule below:

[9] Practical information available on the university’s website, such as: www.utwente.nl/en/learning-teaching/assessment/additional-topics/Efficiency_assessment/

[10] This means resits of all the tests within a study unit. Exceptions are stated in the programme-specific part. Study units and their examinations or tests can be offered more than once per academic year. Students may participate in the examinations/tests on a maximum of two occasions unless otherwise stated in the programme-specific part.

[11] In case of any discrepancy between results published in Osiris and results communicated via any medium other than Osiris (e.g. Canvas, email), the results in Osiris will prevail. Article 7.2 still applies.

[12] In Osiris, a comma is used, based on the Dutch grading system (e.g. 7,0).

[13] Final phase: when all grades are known.

If figure before the decimal (n) ≠5	
Grade ≥n.00 and <n.25	⇨ n.0
Grade ≥n.25 and <n.75	⇨ n.5
Grade ≥n.75 and <(n+1).00	⇨ (n+1).0
If figure before the decimal =5:	
Grade ≥5.00 and <5.50	⇨ 5.0
Grade ≥5.50 and <6.00	⇨ 6.0

5. Examination results of 6.0 or higher are a pass.
6. Examination results, if a pass, obtained at foreign universities will be registered as a P (pass). Examination results obtained at Dutch universities will be adopted one-to-one, with due regard for the provisions in paragraph 3.
7. Credits may only be issued for a study unit if the study unit has been completed with a pass mark.
8. If more than one result for the same examination or test has been registered in Osiris, the highest grade will apply.
9. The examiner is to inform the student of the result of an oral examination within one working day, unless the oral examination is part of a series of oral examinations of the same study unit which are administered on more than one working day. In that case, the examiner is to determine and announce the result within one working day following the conclusion of the series of oral examinations.
10. The result of a test is to be disclosed to the student within 15 working days after the test date, with due regard for Article 3.8 paragraph 2.
11. The examination result of a study unit is to be disclosed to the student through Osiris within 15 working days after the conclusion of the teaching period during which the study unit is offered.

Article 3.4 Study units

This article is not applicable to master's programmes.

Article 3.5 Registration

1. Registration in Osiris is required prior to participating in a study unit.[14]
2. Upon registering for the study unit, the student will automatically be registered for the assessments associated with the teaching period of the study unit. The student is automatically de-registered from the resit opportunity if a sufficient grade is obtained for the first test opportunity. In such case, students still have the opportunity to re-register for the resit on their own initiative if they wish to make use of that resit opportunity, despite having obtained a sufficient grade for the first test.

Article 3.6 Description of study units and assessment schedule

1. The assessment schedule contains a description of the study unit.
2. The study unit description must include:
   a) the study unit and the number of related credits;
   b) if applicable, the number of tests and their relative weighting;
   c) the language of instruction and assessment (Dutch-language programmes only);
   d) the manner in which the examinations and/or tests are sat (oral, written or an

[14] The applicable registration deadlines are mentioned on the website www.utwente.nl/en/education/student-services/education/courses-and-modules/

alternative manner).

3. The assessment schedule of a study unit is drawn up by the examiner or examiners and is determined by the programme director. The Examination Board provides advice on the assessment schedule.
4. The assessment schedule must be published in Canvas at least two weeks before the start of the study unit.
5. The assessment schedule of a study unit must include:
   a) how the learning objectives of the study units of the study unit are assessed and when they are attained;
   b) in which weeks examinations, tests and resits and discussions (Article 3.10) are held (the precise times and dates will be announced via TimeEdit viewer);
   c) any required minimum grade per test; a minimum grade for a test may not be set higher than 5.5;
   d) if applicable: information on resits (such as conditions, compensation options and grading periods).
6. The programme director may modify the assessment schedule during the study unit:
   a) The assessment schedule may only be changed in consultation with the examiner of the study unit.
   b) The programme director will consult the Examination Board before any changes to the form or manner of administering an examination or one or more tests. If the change only involves moving tests to a timeslot other than as shown in the timetable, the programme director will inform the Examination Board of the decision as soon as possible.
   c) Students are to be informed immediately of the change.
7. Changes to the assessment schedule may not put students at an unreasonable disadvantage. The Examination Board may take special measures in individual cases.

Article 3.7 Oral assessment

1. Oral assessment is generally not public, but if the student or the examiner wishes a third party to be present when administering an oral assessment, then a request to this end must be submitted to the programme director at least fifteen working days prior to the oral examination. The student and the examiner will be notified of the programme director's decision not less than five working days in advance. The programme director must inform the Examination Board of the decision. Public graduation symposia, public presentations and group tests are excluded from this provision. Any decision regarding the public nature of orally administered assessments is subject to the authority of the examination board to decide otherwise in special cases (art. 7.13 paragraph 2n WHW).
2. If the Examination Board has decided that members of the Examination Board or an observer on behalf of the Examination Board is to be present during the administration of an oral examination, then the Examination Board is to make this known to the examiner and the student at least one working day before the oral examination.

Article 3.8 Assessment deadline, examination and test date

1. The examination date is the date on which the test is taken with which the student definitively passes the study unit.
2. The test date is the date on which any test is taken.
3. If a test assessment is (among other things) dependent on completing one or more assignments or writing a paper or thesis, then the test date will be the deadline of submission of the final component (or the date of the last written or oral assessment).
4. If a test resit is planned, the results of the first test will be published at least five working days before the resit to give the student time to prepare.

5. Should the examiner not be able to meet the deadline referred to in paragraphs 1 and 4 of this Article, or in paragraph 9, 10 or 11 of Article 3.3 due to exceptional circumstances, then the examiner is to notify the Examination Board, providing reasons for the delay. The student concerned is to be informed of the delay immediately, and a new deadline for publication of the results will be set and notified to them. If the Examination Board is of the opinion that the examiner has not met the obligations, it may appoint another examiner to ascertain the result of the examination or test and determine the grade.

Article 3.9 Period of validity of results

1. The results of examinations and tests as defined in Article 1.2, passed or failed, remain valid indefinitely. The period of validity of an examination or test that was passed may only be limited if the tested knowledge or understanding is demonstrably outdated or the tested skills are demonstrably outdated.
2. For limiting the period of validity of results as stated in paragraph 1, the Faculty Board establishes rules for initiating the necessary investigation to determine if, for an individual student, tested knowledge, insights and skills are outdated, and if so, for limiting the period of validity appropriately. If the period of validity of a result of an examination is limited, at least the rules relating to personal circumstances[15] and Article 7.10 paragraph 4 WHW are taken into account by the Examination Board when assessing the extension of the limited validity period.[16].
3. In organising coherence and correlation of education and assessment within the programme (see Art. 2.1 par. 1), these institutional rules about validity of grades must be taken into account. More information about the organisation of education can be found on the website: www.utwente.nl/en/educational-systems/student-applications/osiris/manuals-for-students/

Article 3.10 Right of discussion and inspection

1. Students are entitled to discuss and review their administered tests together with the examiner, and the examiner is to explain the assessment. This can be done individually or in a group setting, either in person or by using an online tool. The examiner chooses the setting of, methods of and tools for discussion and informs the students in a timely manner.
2. Individual and group discussions must take place no later than five weeks after the publication of the test or examination results, but at least three working days prior to the next test opportunity, in the (online) presence of the examiner or a substitute designated for that purpose.
3. If the examiner organises a group discussion of the assessment, the student must use that opportunity to exercise the right to discussion referred to in paragraph 1. If a student cannot attend the group discussion or if the student is not given the opportunity at the group discussion to discuss the reasons for the examiner's assessment of the test with the examiner, the student may submit a request for individual discussion with the examiner no later than on the first working day following the group discussion. Students are informed about the group discussions and the aforementioned deadline. The individual discussion is to take place no later than three working days prior to the next test opportunity.
4. If there is no group discussion of the test, then a student may submit a request to the examiner for an individual discussion within ten days after publication of the results. The individual discussion is to take place no later than three working days prior to the next test

[15] Personal circumstances include illness, physical, sensory or other functional disability or pregnancy of the student involved, extenuating family circumstances, participation in top-level sports or arts and membership of the university council, faculty council, programme committee or a Category 3 or 4 board (student activism) in accordance with the StOF Regulations.
[16] Subject to the authority of the Examination Board to extend the limited period of validity in individual cases in accordance with Article 7.10, paragraph 4 of the WHW.

opportunity.

5. Students are to be given the opportunity to inspect their assessed work for a period of 12 months following the date of the assessment.

Article 3.11 Evaluation of education

1. The programme director is responsible for the overall quality of the degree programme.
2. The programme director is responsible for monitoring and evaluating the programme.
3. The programme-specific part details how the education in the programme is evaluated.
4. The programme director writes an annual programme development plan which is subject to advice from the programme committee
5. Improvement points regarding the study units are made available to students and staff.

Section 4. Final examination and diploma

Article 4.1 Examination Board

1. In line with Articles 7.12a and 7.12b WHW:
   a) the Faculty Board appoints an Examination Board for each educational programme or group of programmes;
   b) the Examination Board determine the rules and regulations for the examiners, examinations and final examinations without further consultation.

Article 4.2 Final examination and degree

Explanatory notes: Article 7.10, paragraph 2 and Article 7.11 WHW

1. The final examination is considered to be complete when the student has passed all study unit examinations in the programme, as registered in Osiris. The Examination Board may, under conditions that it has set, determine that not every examination has to be completed successfully to determine that the master's final examination has been successfully completed (Article 7.12b paragraph 3 WHW).
2. The date of the final examination is the date on which the student completes the final study unit of the degree programme.
3. A student may submit a written request, giving reasons, to the Examination Board to postpone the final examination, and thus to postpone the awarding of the diploma. The maximum duration of any postponement that can be granted is twelve months, in principle. In exceptional cases[17], the student may have valid reasons for requesting that the awarding of the diploma be postponed for more than twelve months.
4. If the student has requested postponement based on the provisions of paragraph 3, then the date of the examination will be the date on which the Examination Board decides that the student has passed the final examination subsequent to the postponement.
5. Students who have successfully met all requirements for the master's final examination will be awarded a Master of Science (MSc) degree.
6. The degree conferred is stated on the diploma.

Article 4.3 Diploma

Explanatory note: Article 7.11 WHW

1. The Examination Board will award a diploma as proof that the student has satisfied all the requirements of the final examination once the Institutional Board has confirmed that the procedural requirements for awarding the diploma have been met. The date indicated on the diploma (i.e. the date of the final examination) is the date on which the student completed the final study unit of the degree programme.
2. The diploma will be signed by the chair of the Examination Board. If the Chair is absent, one of the members of the Examination Board may also sign the diploma.
3. The following information is to be stated on the diploma:
   a) the student's name and date of birth;
   b) the name of the institution and the degree programme as stated in the register referred to in Article 6.3 WHW;
   c) the date of the final examination;
   d) the study unit components of the final examination;

[17] Some examples (by way of illustration, not to exclude other situations): the student follows a double master's programme, the student needs more time for a pre-master's programme, an extensive extra-curricular activity requires more than twelve months.

e) the degree conferred (in accordance with Article 7.10a WHW);
f) where appropriate, the specific qualifications associated with the degree (with due consideration for Article 7.6, paragraph 1 WHW);
g) the date on which the programme was last accredited or the date on which the degree programme passed the new degree programme assessment (Article 5a.11 WHW).

4. An International Diploma Supplement is to be appended to the diploma. This supplement is intended to provide insight into the nature and content of the degree programme to promote the international recognition of the programme, among other aspects. The diploma supplement is to include the following information at a minimum:
   a) the name of the degree programme and the name of the university;
   b) that the degree programme was offered at an institution for academic education;
   c) a description of the degree programme content; an indication of any specialisation and/or minor, if applicable;
   d) the study workload of the degree programme;
   e) the final examination components and results, based on the registration of grades in Osiris;
   f) examinations passed by the student that are not part of the final examination;
   g) if the student has successfully completed an honours programme while in the degree programme, then this fact will be stated on the diploma supplement as an extracurricular programme;
   h) the student's average grade, weighted by credits (Grade Point Average, GPA). The diploma supplement indicates how the average grade is calculated.
5. The programme director determines if a special distinction (such as cum laude) is applicable to the degree programme, and determines the requirements to qualify for a special distinction. Information about the rules, requirements and considerations for awarding cum laude is available to the student upon starting the programme. Awarding the diploma and (the consideration for) awarding a distinction such as cum laude lies with the Examination Board.[18] If the Examination Board has awarded a specific distinction (e.g. cum laude) to the student, then this is to be mentioned on the diploma.
6. Students who have successfully completed more than one examination but cannot be awarded a diploma as referred to in paragraph 1 of this article, will receive, at their own request, from the Student Services Desk a statement prepared by or on behalf of the Examination Board which in any case will state the results of the examinations the student in question has passed.

[18] Personal circumstances are taken into account. If it considers activism, an acknowledged full-time board year is excluded from the calculation of the nominal study load for cum laude.

Section 5. Student guidance

Explanatory notes: Article 7.13 paragraph 2u and Article 7.59 WHW, and Article 7.13 paragraph 2m WHW and Article 2 of the Equal Treatment of Disabled and Chronically Ill People Act (WGBH/CZ).

Article 5.1 Student guidance

1. The Faculty Board is responsible for student guidance.
2. Student support and guidance includes 'decentralized' guidance, as provided within degree programmes, and 'central' guidance, as provided by the Centre for Educational Support.
3. Student guidance includes guidance with questions or problems with regard to career orientation and career choices and guidance with problems that affect study progress. Students are offered personal and professional student (career) guidance for optimal study progress. Where possible, needs for specific guidance are met.
4. Each student is assigned a study adviser.
5. The study adviser supervises students and advises them on all aspects of the studies, also on personal circumstances that may be affecting the student's studies.
6. The opportunity for an introductory interview will be offered to each student before 1 November of the first year of enrolment in the programme.
7. The programme director establishes a systematic method for monitoring students and identifying obstacles in study progress (for example in a policy plan or an annual cycle).
8. Information about the guidance facilities of the study programme is in any case available on the website of the study programme.

Article 5.2 Special facilities

1. If students wish to exercise their right to specific supervision or special facilities, they should contact the study adviser. The study adviser will record the agreements made with the student in Osiris.
2. A student is entitled to special facilities in case of demonstrable circumstances beyond the student's control or extenuating personal circumstances. The facility may provide for dispensation from or an additional opportunity to sit examinations or tests to be granted and/or for specific facilities to be made available. Such dispensation and additional resits may only be granted by the Examination Board (Article 1.1, paragraph 2).

Article 5.3 Studying with a functional impairment

1. A functional impairment is defined as having an illness, condition, impairment or disability that might impede or otherwise constitute a barrier to the student's academic progress.
2. Facilities are to be aimed at removing individual barriers in following the degree programme and/or when it comes to taking examinations and tests. These facilities may be related to access to infrastructure (buildings, classrooms and teaching facilities) and study materials, adjustments to the form of assessment, alternative learning pathways or a customised study plan.

Article 5.4 Request for facilities when studying with a functional impairment

1. The study adviser and the student concerned will discuss the most effective facilities that can be provided for the student.
2. Based on the discussion referred to in paragraph 1, the student is to submit a request for facilities. This request should be submitted to the study adviser, who has been

mandated by the Faculty Board, preferably three months before the student is to participate in classes, examinations and tests for which the facilities are required.

3. The request should be supported by documents that are needed to enable an assessment to be made.
4. The study adviser will decide on the admissibility of the request and will inform the student of the decision within twenty working days after receipt of the request, or sooner if the urgency of the request dictates.
    a) Should the request be granted, the period of validity will also be indicated.
    b) If the request is not granted, or only partly granted, the study adviser will inform the student of the justification for not granting the request as well as the possibilities for filing an objection and an appeal with the Complaints Desk.
    c) Students who are dyslexic, will be granted a maximum of 15 extra minutes for each hour that a test or examination is officially scheduled.
5. The study adviser shall inform the relevant parties in good time about the facilities that have been granted.
6. The applicant and the study adviser will evaluate the facilities before the end of the period for which they have been granted. During this evaluation, the parties discuss the effectiveness of the facilities provided and whether they should be continued. No evaluation takes place of facilities granted to students because of the functional impairment dyslexia.

Section 6. Student progress evaluation (BSA) Not applicable

This section is not applicable to master's programmes.

Section 7. Amendments, transitional arrangements, appeals and objections

Article 7.1 Conflicts with the regulations

If other additional regulations and/or provisions pertaining to education and/or examinations conflict with these education and examination regulations, the provisions in these education and examination regulations will prevail.

Article 7.2 Administrative errors

If, following the publication of a result, a marks sheet, or a student's progress report a manifest error is discovered, the discoverer, be it the university or the student, is required to make this known to the other party immediately upon finding the error and to cooperate in rectifying the error.

Article 7.3 Amendments to the regulations

1. Substantive amendments to these Regulations are enacted by the Faculty Board in a separate decision.
2. In principle, substantive amendments to these Regulations do not apply to the current academic year. Amendments to these Regulations may apply to the current academic year if the interests of the students are not prejudiced within reasonable bounds, or in situations of force majeure.
3. Amendments to these Regulations have no effect on earlier decisions by the Examination Board.

Article 7.4 Transitional arrangements

1. In the case of amendment of these education and examination regulations, the Faculty Board will adopt a transitional arrangement, as necessary.
2. The transitional arrangement is to be published on the degree programme's website.
3. Changes to the curriculum are to be announced prior to the academic year in which the changes take effect. No guarantee can be made that all programme study units that were part of the curriculum when students enrolled in a programme will continue to be part of the curriculum. The final examination is to be based on the curriculum most recently adopted by the Faculty Board.
4. The transitional arrangement will always include:
    a) requirements or rules on following the study units which are equivalent to the study units mentioned in the programme-specific part that will no longer be part of the curriculum;
    b) an indication that if a study unit that does not involve a practical exercise is dropped from the curriculum, then students are to have at least two opportunities in the following academic year to take a written or oral test or examination or to undergo another form of assessment;
    c) an indication that if a study unit with practical exercises is dropped from the curriculum and there is no opportunity in the subsequent academic year to complete the practical exercises concerned, then at least one study unit will be designated that may be completed as a substitute for the study unit that has been dropped;
    d) the period of validity of the transitional arrangement.
5. The transitional arrangement must be approved by the Examination Board.
6. In exceptional cases and to the student's benefit, the Examination Board may deviate from the prescribed number of opportunities to sit examinations and/or tests related to study units that have been dropped from the curriculum.

Article 7.5 Assessment of the education and examination regulations

1. The Faculty Board is responsible for the regular assessment of the education and examination regulations, with specific emphasis on the study workload.
2. Based on Article 9.18 WHW, the programme committee has a partial right of consent and a partial right to be consulted on parts of the education and examination regulations.
3. The programme committee is responsible for the annual assessment of the manner in which the education and examination regulations are implemented.

Article 7.6 Appeal and objections

An appeal and objections must be submitted in writing to the University of Twente Complaints Desk within six weeks after notification of a decision to the student.

Article 7.7 Hardship clause

In cases of demonstrable unreasonableness and unfairness of a predominant nature, the Examination Board or the programme director may allow the provisions in these Regulations to be deviated from. This depends on which body is authorised or has the duty according to these Regulations to take a decision on or make an exception to a provision in these Regulations.

Article 7.8 Publication

The education and examination regulations and the Examination Board's rules and regulations are to be published on the degree programme's website.

Article 7.9 Entry into force

These Regulations enter into force on 1 September 2026 and replace the Regulations dated 1 September 2025.

Adopted on 23 June 2026 by the Faculty Board, having regard to Article 9.5, 9.15 paragraph 1a, 7.13 paragraph 1 and 2, 9.38b, 9.18 paragraph 1a and 7.59 WHW, and after approval by the faculty council.