

Full Publication List dr. Desirée H. van Dun

Please find below my full list of:

- Journal articles, Review articles, and Book publications
- Conference Papers
- Other Academic Conference Presentations
- Practice-oriented Presentations
- (Online) Practice-oriented Publications
- YouTube Videos

Journal articles, Review articles, and Book publications

Van Dun, D. H., Hicks, J. N., Wilderom, C. P. M. (in press). Values and Behaviors of Effective Lean Managers: Mixed-methods Exploratory Research. *European Management Journal*. Online before print: doi:10.1016/j.emj.2016.05.001

Van Dun, D. H., Wilderom, C. P. M. (2016). Lean-Team Effectiveness through Leader Values and Members' Informing. *International Journal of Operations & Production Management* (36), 11, p. 1530-1550.

Van Dun, D. H., Wilderom, C. P. M. (2016). Lean Teams. In: Netland, T. & Powell, D. *The Routledge Companion to Lean Management*, Routledge, ISBN: 978-1138920590, p. 106-117.

Van Dun, D. H., Wilderom, C. P. M. (2016). Lean leiderschap voor (nog) betere teamprestaties. [Lean leadership for (even) better team performance] *Management Executive*, Januari/Februari, p. 12-15.

Van Dun, D. H., & Wilderom, C. P. M. (2012) Human Dynamics and Enablers of Effective Lean Team Cultures and Climates. *International Review of Industrial and Organizational Psychology* (27), p. 115-152.

Conference Papers

Van Dun, D. H., Wilderom, C. P. M. (2016). Effective Lean-Team Interactions through Leader Values and Members' Information Sharing Behaviour. Paper presented at the European Operations Management Association Conference, Trondheim, Norway, 19-21 June.

Van Dun, D. H., Wilderom, C. P. M. (2016). Longitudinal Video-based Measurement and Coding of Leader/Follower Behavior and Team Performance. Paper presented at the Measuring Behavior 2016 conference, Dublin, Ireland, 25-27 May.

Van Dun, D. H., & Wilderom, C. P. M. (2015). Governing Highly Performing Lean Team Behaviors: A Mixed-Methods Longitudinal Study. In John Humphreys (Ed.), *Proceedings of the Seventy-fifth Annual Meeting of the Academy of Management*. Online ISSN: 2151-6561. Paper presented and awarded the Best

Student Paper Award in the Operations Management Division at the Academy of Management Annual Meeting, Vancouver, Canada, August, 7-11.

Van Dun, D. H., & Wilderom, C. P. M. (2014). Leader Values, Followers' Information Sharing, and Team Effectiveness: Advancing Lean Team Cultures. Paper presented at the Annual Academy of Management Conference, Philadelphia, August, 1-5.

Van Dun, D. H., Wilderom, C. P. M., Van Vuuren, M. (2012). Video-analysis of Lean Team Behaviors: Triangulated Evidence on Three Prototypical Work Situations. Paper presented at the Annual Academy of Management Conference, Boston, August, 3-7.

Van Dun, D. H., Wilderom, C. P. M. (2012). Human Dynamics of Effective Lean Team Cultures and Climates. Paper presented at the Annual Academy of Management Conference, Boston, August, 3-7.

Van Dun, D. H., Overbeek, I., Van Vuuren, M., Wilderom, C. P. M. (2012). Continuous Improvement Behaviors of Work Teams: On Developing and Validating a Team-level Survey. Paper presented at the 4th World Conference Production & Operations Management, Amsterdam, the Netherlands, July, 2-4.

Van Dun, D. H., Van Eck, T., Van Vuuren, M., & Wilderom, C. P. M. (2011). Behavioural Dynamics in High-Performing Continuous Improvement Teams. Paper presented at the 18th Annual European Operations Management Association Conference, Cambridge, United Kingdom, July, 4-6.

Van Dun, D. H., & Wilderom, C. P. M. (2010). Highly Effective Lean Teams at the Workplace: Their Values, Practices and Behaviours. Paper presented at the 17th Annual European Operations Management Association Conference, Oporto, Portugal, June, 6-9.

Found, P. A., Van Dun, D. H., & Fei, F. (2009). Leadership Skills at Different Levels within a Lean Organization. Paper presented at the 20th Annual Production and Operations Management Society Conference, Orlando, May, 1-4.

Van Dun, D. H., Hicks, J. N., Wilderom C. P. M., & Van Lieshout, A. J. P. (2008). Work Values and Behaviors of Middle Managers in Lean Organizations: What Does It Take to Sustain Lean? Paper presented at the 11th Biannual Conference of the International Society for the Study of Work and Organizational Values, Singapore, June, 22-25.

Other Academic Conference Presentations

Presentation at the European Operations Management Association Doctoral Seminar (2011). Cambridge, United Kingdom, July, 1-2.

Presentation at the Continuous Innovation Network PhD Seminar (2011). Milan, Italy, April, 4-8.

Presentation at the European Operations Management Association Doctoral Seminar (2010). Oporto, Portugal, June, 4-5.

Practice-oriented Presentations

Presentation at the annual national 'Lean in Health Care' conference. LIDZ.nl, Bussum, October, 31, 2016.

Presentation at the e-Health convention. EMERCE and Skipr. Amsterdam, October, 4, 2016.

Workshop at the 'Trends in Change' event. *Workshop Lean Leadership*. Utrecht, the Netherlands, June, 9, 2016.

Workshop Rijksacademie Network Meeting HR-ICT, "*HR Analytics*." The Hague, the Netherlands, February, 15, 2016.

Presentation at the "Lean in de Langdurende Zorg" conference. *Workshop "Lean Leadership: The Key to a Culture of Continuous Improvement"* ["Lean leiderschap: De sleutel voor een cultuur van continu verbeteren"]. Leids Congres Bureau, Amersfoort, the Netherlands, September, 17, 2016.

Internal Consulting Event, House of Performance. *Workshop "My Team Is a Top Team: The Secret of Effective Lean Teams"* ["Mijn team is top: Het geheim van effectieve lean teams"]. Utrecht, the Netherlands, November, 6, 2014.

Presentation at the "Lean in de zorg" conference at St. Elisabeth Ziekenhuis. *Workshop "Are You an Effective Lean Leader?"* ["Ben jij een effectieve lean leider?"]. Tilburg, the Netherlands, May, 21, 2014.

Internal Consulting Event, House of Performance. *Keynote Presentation "Higher-level Leader Support: What Do You See?"* ["Ondersteuning door topmanagers: Wat zie je dan?"]. Utrecht, the Netherlands, November, 11, 2013.

ABN AMRO. *Presentation for all internal Customer Excellence consultants "Implementing Lean Successfully: Lean Team Behavior and Leadership"* ["Succesvol Lean implementeren: Lean team gedrag en leiderschap"]. Utrecht, the Netherlands, May, 25, 2012.

Lean Innovation Network. *Workshop in the Innovation Lab "Lean Leadership and the Secret of Excellent Teams: PhD Update"* ["Lean leiderschap en het geheim van excellente teams: Update promotieonderzoek"]. Hoogeveen, the Netherlands, November, 17, 2011.

Key Note presentation at the 'Implementation Seminar'. *"Implementing Lean Successfully: Lean Team Behavior and Leadership"* ["Succes met lean implementeren: Lean team gedrag en leiderschap"]. Utrecht, the Netherlands, November, 24, 2011.

Lean Innovation Network. *Workshop in the Innovation Lab "Leadership within Excellent Teams: PhD update"* ["Leiderschap in excellente teams: Update promotieonderzoek"]. Assen, the Netherlands, October, 6, 2011.

Lean Innovation Network. *Workshop in the Innovation Lab “Lean Leadership and Developing Excellent Teams”* [“Lean leiderschap en ontwikkeling van excellente teams”]. Drachten, the Netherlands, February 18, 2010.

Van Dun, D. H. *Sustaining Lean through Lean Leadership*. Key Note presentation at the Annual SAPICS, the Association for Operations Management of Southern Africa Conference, Sun City, South Africa, July, 12-15.

Symposium House of Performance South Africa. *Workshop Visual Leadership: What to Do and How to Do It?* Johannesburg, July, 9, 2009.

Presentation at MAN Trucks. *Sustaining the Lean Philosophy through Leadership: What to Do and How to Do it?* Durban, South Africa, July 8, 2009.

(Online) Practice-oriented Publications

2017 Skipr.nl. *Manager, include yourself if you want to create a better organisation* [Manager, kijk ook naar jezelf als je betere organisatie wil. <https://www.skipr.nl/blogs/id3029-manager-kijk-ook-naar-jezelf-als-je-betere-organisatie-wil.html>]

2016 Skipr.nl. *Leadership in Transition* [Leiderschap in Transitie]. <https://www.skipr.nl/blogs/id2637-leiderschap-in-transitie.html>

2013 Van Dun, D. H. & Bruins Slot, B. *Whitepaper My Team is a Top Team* [Dutch version also available: “Mijn Team is Top”]. <http://www.houseofperformance.nl/wp-content/uploads/WP-mijn-team-is-top-def.pdf>

2013 ManagersOnline.nl. *Successful Organizational Strategy Requires Behavioral Change* [Succesvolle organisatiestrategie vraagt gedragsverandering]. <http://www.managersonline.nl/nieuws/13184/succesvolle-organisatiestrategie-vraagt-gedragsverandering-.html>

2011 Procesverbeteren.nl. *Atmosphere in High-performing Improvement Team: Not Too Cozy* [Sfeer in goed presterend verbeterteam is niet té gezellig].

http://www.procesverbeteren.nl/change_management/Desiree_van_Dun_verbeterteams.php

2010-now www.lean-leiderschap.nl regular Dutch blog posts (70 blog posts of around 300 words, posted from January 2010, to March 2017), targeted at lean managers and consultants.

2010-now <https://twitter.com/dvandun> regular English tweets about lean, leadership, teams, continuous improvement, behavior, culture, and change; 1.423 tweets via @dvandun, posted from January 2010, to March 2017; 665 international followers.

2009 Management Executive. *Continuous improvement: “How well do we do and what can we improve?”* [Continu Verbeteren: “Hoe goed doen we het en wat kunnen we nog verbeteren?”] Management Executive, September/October, nr. 5.

2009 ManagementSite.nl. *How well do we do and what can we improve?* [Hoe goed doen we het en wat kunnen we nog verbeteren?] <https://www.managementsite.nl/hoe-goed-doen-kunnen-nog-verbeteren>

YouTube Videos

2016 *What Constitutes a Daily Start-up Meeting?* [Wat is een Dagstart?] <https://www.youtube.com/watch?v=EKF382IC4Uw>

2015 *PhD Dissertation Chapter I: Lean Leaders and their Teams: Introduction* [Lean leiders en hun teams: Introductie] <http://tinyurl.com/pcyq63x>

2015 *PhD Dissertation Chapter II: Lean Leadership: Effective Middle Managers* [Lean leiderschap: Effectieve middenmanagers] <http://tinyurl.com/njvr2nc>

2015 *PhD Dissertation Chapter III: Lean Teams: Dynamics and Enablers of Continuous Improvement* [Lean teams: Gedrag en randvoorwaarden voor continu verbeteren] <http://tinyurl.com/oghkrr6>

2015 *PhD Dissertation Chapter IV: Lean Teams: Role of Higher-Level Management* [Lean teams: Rol van hoger management] <http://tinyurl.com/olmy6zd>

2015 *PhD Dissertation Chapter V: Lean Leadership: Higher Team Effectiveness through Lean Leaders' Values* [Lean leiderschap: Effectievere teams door waarden van lean leiders] <http://tinyurl.com/pu5dtgj>

2015 *Lean Leadership: What Is It?* [Lean leiderschap: wat is dat?] <https://www.youtube.com/watch?v=UHGSKJ11BDE>

2015 *How to Develop an Effective Lean Team* [Hoe ontwikkel je een effectief Lean team?] <https://www.youtube.com/watch?v=rDvhwG2INVl>

2015 *Changing Culture through Specific Behavior* [Cultuur veranderen door concreet gedrag] https://www.youtube.com/watch?v=udlp_TlghKk

2015 *Learn the 'Gemba walk': A Tool for Effective Lean Leaders* [Leer de 'Gemba walk' als tool voor effectieve Lean leiders] <https://www.youtube.com/watch?v=7yPa3snat3w>

2015 *Why Respect Is Important in Lean!* [Waarom respect belangrijk is voor lean!] <https://www.youtube.com/watch?v=zxSA7Kpcqm8>

2015 *An Introduction to the Concepts: Pull, Takt, and Flow* [Een introductie van de begrippen: Pull, Takt en Flow] https://www.youtube.com/watch?v=n_Elcliox5U

2015 *Continuous Improvement with the Plan-Do-Check-Act Cycle* [Continu verbeteren met de Plan-Do-Check-Act cyclus] <https://www.youtube.com/watch?v=B-uBloZsGxc>