

UNIVERSITEIT TWENTE.

To: Prof.dr. A.A. Stoorvogel, Programme Director AM
Drs. J. Schut, Programme Coordinator M-AM
Prof.dr. R.J. Boucherie

From: Programme Committee AM

FACULTY OF ELECTRICAL ENGINEERING, MATHEMATICS AND COMPUTER SCIENCE

FROM	DATE	PAGE
T x 31 53 489 3380	28 June 2023	1 of 1
PC-AM@utwente.nl	OUR REFERENCE	CC:
	EWI23/BOZ/10929/MvdK	--

SUBJECT
Cheat sheet for Queueing Theory

Dear Richard,

We appreciate the information you provided regarding the so-called cheat sheet for the course Queueing Theory. We discussed this matter in our meeting on June 13. This point of view was very helpful in seeing how students could benefit from making a summary of the course material. Also, we recognize this is your way of engaging students with your course and lectures more actively. We consider this effort positive.

The time given for composing the cheat sheet, however, appears to be suboptimal. According to our information, this often happened during the break. We acknowledge that organizing this during the break added pressure on the students, who then paid less attention during the rest of the lecture. Both PC-AM and OMT expressed that the break midway a lecture should, in principle, not be used for teaching activities. We understand your approach better now, but we strongly suggest to reserve time for this in a different way.

Finally, students who missed the first lecture (doubly booked due to other courses) had difficulties catching up on this cheat sheet. Also, it is not obligatory to attend lectures. We suggest putting the information regarding the cheat sheet on Canvas, so that you have informed every student equally.

We hope these suggestions will make it easier for students to work with your approach.

Best regards,


Hil Meijer
Chair PC-AM