

	Graphical interface and information architecture	Language, tone and perspective	Information breadth, depth and dosing	Information modality
Requirement 1 Positive experience, match to own situation		<p>No unwanted information: + Objective (factual) information should be separated from subjective (e.g. patient story) information. ●^{CP}</p> <p>Positive experience: + Perspective adaptive between general and patient. ●^{S, L, F, Q}</p>	<p>Match to own situation: + Filter breadth of topics to own situation. ●^{L, S, F, Q, CE, CP, E}</p> <p>+ Allow to see all information fosters trust. ●^{F, CP}</p>	<p>No unwanted information: + Sensitive visual content should be offered as illustration (or be blurred) as alternative real representation of same information. ●^{CE, CP, E}</p> <p>+ Sensitive text should be preceded by a warning or offered as a metaphor as alternative. ●^{CE}</p> <p>+ Allow to see multiple versions of slight to extensive symptoms as well as positive and undesired outcomes of treatments. ●^{CP}</p>
Requirement 2 Optimally support understanding		<p>Match language: + Language adaptive from daily to medical. ●^{F, CP}</p> <p>+ Pop-up explanation of difficult words available. ●^{F, CE, CP, E}</p> <p>+ Language adaptive (e.g. Dutch). ●^F</p>	<p>Let information sink in: + Allow to take breaks and come back by pause option, allow for notes and option to highlight content and allow to save/share/ print information. ●^{L, F, CP, CE, CP, E}</p> <p>Match amount of information: + Use drop-down sections. Start with minimal amount of information but also have option to open everything at once. ●^{L, S, F, Q, CE, CP}</p> <p>Provide information reactively proactively: + Provide suggestions ^(L, F, CE) regarding own use and not based on others. ●^{CP}</p>	<p>Match modality: + Allow for modes separately and combined to promote understanding. ●^{L, S, F, Q, CE, CP, E}</p>
Requirement 3 Optimally support usage	<p>Easy and logical navigation: + Combine elements of multiple navigation methods to support different needs. ●^{L, F, Q, CE, CP}</p> <p>+ Make current location clear e.g. trough colour. ●^{F, CE, CP}</p> <p>+ Customisation options should be part of main menu. ●^{CP}</p> <p>+ Auto scrolling to next topic within an overall topic. ●^{CE}</p> <p>Adapt to visual impairments: + Adaptive font size and contrast. ●^{L, F, CP, E}</p> <p>+ Pop-up with preview of link. ●^{CE}</p>		<p>Give instructions: + Provide instructions without overwhelming. Provide when necessary. If certain functions are not found, sometimes a ‘did you know...’ can be used. ●^{L, Q, CE, CP}</p>	