UT STUDENT AFFAIRS & SERVICES

PRESENTER: ANGELIQUE HOLTKAMP
IMMIGRATION OFFICER & CONTACT PERSON REFUGEES
BEAUTIFULLY LOCATED IN THE NETHERLANDS, GATEWAY TO EUROPE
IN THIS PRESENTATION

We will inform you about:

- Student Services Contact Centre
- Visa Process
- Enrolment
- Housing
- Student Card
- Upon Arrival
- Medical Services
- Facility Market
- Formality Appointments
- Insurance
- Transport
- International Student Handbook
STUDENT SERVICES CONTACT CENTRE

LOCATION: VRIJHOF BUILDING, LEVEL 2, ROOM 239B
OPEN: MONDAY TO FRIDAY 10:00 – 16:00

For questions about:
• Admissions & applications process
• Enrolment & de-enrolment
• Student card
• Tuition fees
• General info on visa, housing, scholarships
• How to (de)register for courses & modules

https://www.utwente.nl/students
VISA PROCESS

INFO FOR NON-EU STUDENTS

Paid in full? Accepted your visa documents?

We apply for your visa & residence permit digitally.

Length of the process: approx. 3-4 weeks

After the visa is approved: “good news” visa email!
ENROLMENT

WHEN AM I OFFICIALLY ENROLLED?

You are “enrolled” instead of “registered” after submitting your certified documents & payments.

Your status in Studielink changes to “enrolled”.

Certified copies: A certified photocopy is a regular photocopy of the original document that has an original stamp, signature and date (on all pages) placed by an authorised institution. UT requests certified photocopies to counter fraud. Do not send your original diploma!

View the video
You are invited to make an online account in www.roomspot.nl for student accommodation.
When your tuition fees are paid, the Housing Office will be notified. Non-EEA students will then be given access to the SPECIAL OFFER UT in Roomspot.

Make sure you click on this button!

Furnished rooms both on and off campus are offered.
HOUSING

PROVIDERS OF HOUSING:

- De Veste (on campus)
- Plaza Residence Services
- ITC International Hotel
- Xior (Enschede Centre, Ariënsplein)

www.utwente.nl/housing
HOUSING

NATIONAL PLATFORMS:

- Kamernet: https://kamernet.nl/en/for-rent/rooms-enschede
- Pararius: https://www.pararius.com/apartments/enschede
- Huurwoningen: https://www.huurwoningen.nl/in/enschede/
- Kamers Enschede: https://www.kamersenschede.nl/

These websites are updated with rooms in Enschede and Hengelo regularly and you can filter on price, location, room size and much more. Please be aware that we are not direct partners of these national platforms and we cannot guarantee the quality and reliability of the rooms.
HOUSING

TIPS & TRICKS

UT website:
https://www.utwente.nl/housing/

Student Union:

Student Union Kamersite:
https://su.utwente.nl/en/rooms/
230 flex houses have been built and are available to both EU and non-EU students. In the near future zoning space has been reserved for several hundred student apartments.
STUDENT CARD

WHEN WILL MY STUDENT CARD BE READY FOR COLLECTION?

After your status in Studielink changes to ‘enrolled’ and
You have received a confirmation email of enrolment and
You have uploaded your digital passport photo in Osiris.
You will receive an email from Student Services when your card is ready.

You can pick it up from the Student Services Contact Centre (Vrijhof building, level 2).
UPON ARRIVAL

HOW DO I GET TO ENSCHEDE?

From Schiphol Airport you can catch a direct train to Enschede.

Student Union airport pick-up service:

- Saturday 28 January
- Wednesday 1 February
- Saturday 4 February

Sign up before 21 January 2023: https://su.utwente.nl/en/get-involved/Kick-In/kick-in-pickup/
UPON ARRIVAL

HOW DO I GET MY ROOM KEY?

For those who have booked a room via Roomspot:

You can collect your key from De Veste (located on campus) or outside office hours pick up the key from Security in the Spiegel building.

The ITC hotel is open 24/7.
MEDICAL SERVICES

REGISTER WITH THE CAMPUS DOCTOR (GENERAL PRACTITIONER) ON ARRIVAL

Register here: https://www.campushuisarts.nl/en/

In the event of a life-threatening situation, call 112. For other medical issues, you contact your GP first. Then you will be referred to the hospital if necessary. Please do not go to the hospital without this referral.

STUDENT INSURANCE

HEALTH INSURANCE IS MANDATORY IN THE NETHERLANDS!

You must have health insurance before you arrive.

Accidents happen, so please make sure you have a liability insurance as well.

Aon student insurances cover travel, health, liability and your belongings.
FACILITY MARKET

MARKETPLACE FOR NEW INTERNATIONAL STUDENTS DURING KICK-IN

Sunday 5 February 2023

Location: Vrijhof Audiozaal

https://www.utwente.nl/facility-market/
# Formality Appointments

## When & Where?

<table>
<thead>
<tr>
<th>Appointment</th>
<th>Date</th>
<th>Location</th>
<th>Who</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enschede Municipality</td>
<td>Thursday 9 February 2023</td>
<td>UT Campus: Vrijhof building</td>
<td>EU and Non-EU students</td>
</tr>
<tr>
<td>IND (collect residence permit)</td>
<td>Thursday 23 February 2023</td>
<td>UT Campus: Vrijhof building</td>
<td>Non-EU students only</td>
</tr>
<tr>
<td>Tuberculosis test</td>
<td>Thursday 16 February 2023</td>
<td>GGD Twente, Nijverheidstraat 30, Enschede</td>
<td>Students from certain countries only</td>
</tr>
</tbody>
</table>

[www.utwente.nl/municipality](http://www.utwente.nl/municipality)
# Formality Appointments

## Which Documents Do I Need?

<table>
<thead>
<tr>
<th>Appointment</th>
<th>Documents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enschede Municipality</td>
<td>Housing contract (signed &amp; printed), passport, registration form. N.B.: hard copies!</td>
</tr>
<tr>
<td>IND (residence permit)</td>
<td>Passport, old residence permit (if applicable)</td>
</tr>
<tr>
<td>Tuberculosis test</td>
<td>Passport, TB test form</td>
</tr>
</tbody>
</table>
FORMALITY APPOINTMENTS

HOW DO I MAKE AN APPOINTMENT?

Watch out for our email called "appointments formalities"

PlanZelf system: choose your own time from the available timeslots.
FINDING YOUR WAY

How to find your way on campus:
https://www.utwente.nl/en/service-portal/communication/websites-portals/campusapp

What is it short for? UT abbreviations list:
www.utwente.nl/abc
Siren: first Monday of the month

What does this noise mean?!
TRANSPORT

HOW TO GET AROUND?

Train / Bus card (“OV-Chipkaart”):
Available at the central railway station,

Bicycle
- Swapfiets https://swapfiets.nl/en/
- Twente Bike Support
  https://www.facebook.com/myusedbike/
- UT Marketplace Facebook Group
  https://www.facebook.com/groups/utwente-marketplace
FEELING OVERWHELMED?

Visit the checklist for international students:

TOT ZIENS!