IN THE NETHERLANDS, BEAUTIFULLY LOCATED GATEWAY TO EUROPE
SAS
Student Affairs & Services
- Admission Office
- Visa
- Registration
- Housing
STUDENT AFFAIRS & SERVICES

IS PART OF

CENTER FOR EDUCATIONAL SUPPORT (CES)
PAID IN FULL? ACCEPTED YOUR VISA DOCUMENTS?

WE APPLY FOR YOUR VISA AND RESIDENCE PERMIT DIGITALLY!

LENGTH OF THE PROCESS: APPROXIMATELY 3-4 WEEKS

AFTER THE VISA IS APPROVED: “GOOD NEWS VISA” EMAIL!
REGISTRATION

• ENROLLED INSTEAD OF REGISTERED AFTER SUBMITTING YOUR CERTIFIED DOCUMENTS AND PAYMENTS

• STATUS IN STUDIELINK CHANGES TO CODE 4 (ENROLLED)

CERTIFIED COPIES: A CERTIFIED PHOTOCOPY IS A REGULAR PHOTOCOPY OF THE ORIGINAL DOCUMENT THAT HAS AN ORIGINAL STAMP, SIGNATURE AND DATE (ON ALL PAGES) PLACED BY AN AUTHORIZED INSTITUTION. THE UNIVERSITY OF TWENTE REQUESTS CERTIFIED PHOTOCOPIES TO COUNTER FRAUD. DO NOT SEND YOUR ORIGINAL DIPLOMA!
HOUSING

YOU ARE INVITED TO MAKE AN ONLINE ACCOUNT IN “WWW.ROOMSPOT” FOR STUDENT ACCOMMODATION.
WHEN ALL IS PAID, THE HOUSING DEPARTMENT WILL BE NOTIFIED. NON-EEA STUDENTS WILL THEN BE GIVEN ACCESS TO THE ‘SPECIAL OFFERS UT’ IN ROOMSPOT:

MAKE SURE YOU CLICK ON THIS BUTTON!

FURNISHED ROOMS BOTH ON- AND OFF CAMPUS ARE OFFERED.
PROVIDERS OF HOUSING:

- De Veste (On Campus)
- Camelot (Campus 053)
- Stadsweide Apartments
- ITC International Hotel
- Xior (In Enschede Center, Ariënsplein)
- Persan (In Hengelo)

HTTPS://WWW.UTWENTE.NL/EN/CAMPUS/FACILITIES/HOUSING/ALTERNATIVE_ACCOMMODATION/
NATIONAL PLATFORMS:

KAMERNET: HTTPS://KAMERNET.NL/EN/FOR-RENT/ROOMS-ENSCHENDE
PARARIUS: HTTPS://WWW.PARARIUS.COM/APARTMENTS/ENSCHENDE
HUURWONINGEN: HTTPS://WWW.HUURWONINGEN.NL/IN/ENSCHENDE/
KAMERS ENSCHENDE: HTTPS://WWW.KAMERSSENSCHENDE.NL/

These websites are updated with rooms in Enschede and Hengelo regularly and you can filter on price, location, room size and much more. Please be aware that we are not direct partners of these national platforms and we cannot guarantee the quality and reliability of the rooms.
HOUSING TIPS & TRICKS:

UT WEBSITE:

STUDENT UNION:
HTTPS://SU.UTWENTE.NL/EN/ROOMS/TIPS-AND-TRICKS/

STUDENT UNION KAMERSITE:
HTTPS://SU.UTWENTE.NL/EN/ROOMS/
230 flex houses are being built and will be ready in a couple of weeks. Available to both EU and non-EU students. And in the near future zoning space has been reserved for several hundred student apartments.
STUDENT SERVICES CONTACT CENTRE

- LOCATED IN THE VRIJHOF BUILDING, ON THE FIRST FLOOR
- OPEN MONDAY TO FRIDAY FROM 10.00 – 16.00 HRS

For any questions about:

- Admissions and applications process
- Enrolment and de-enrolment
- Student card
- Tuition fees
- General info on visa, housing, scholarships
- How to (de)register for courses and modules

Please note: Currently open from 10.00 – 12.00 and 13.00 – 17.00 HRS

https://www.utwente.nl/en/education/student-services/contact/
STUDENT CARD

WHEN WILL MY STUDENT CARD BE READY FOR COLLECTION?

After your status in studielink changes to ‘enrolled’ and you have received a confirmation e-mail of enrolment and you have uploaded your digital passport photo in osiris, you will receive an email from student services to say that your card is ready for collection.

WHERE CAN I COLLECT MY STUDENT CARD?

You can pick it up from the Student Services contact centre (located in the Vrijhof building).
UPON ARRIVAL

FROM SCHIPHOL AIRPORT YOU CAN CATCH A DIRECT TRAIN TO ENSCHEDE.

PICK-UP SERVICE: ??

* HTTPS://SU.UTWENTE.NL/EN/KICK-IN/KICK-IN-PICKUP/

FOR THOSE WHO ARRIVE HERE WHO HAVE BOOKED A ROOM THROUGH ROOMSPOT:

You can collect your key from De Veste (located on campus) or

outside office hours: pick up the key from security in the Spiegel building

the ITC hotel is open 24/7
QUARANTINE

- Make sure to check the rules and requirements: https://quarantainecheck.rijksoverheid.nl/en
- Unvaccinated students from very high risk countries need to quarantine on arrival in the Netherlands. Please note: subject to checks and fines!
- Make sure you arrive on time! (taking into account mandatory quarantine)
- If you have to self-quarantine make sure you have suitable accommodation such as your own room.
- For the COVID19-test on day 5 and/or 10, testing facilities are available on campus. More information, and the phone number for appointments can be found here: https://www.government.nl/topics/coronavirus-covid-19/visiting-the-netherlands-from-abroad/self-quarantine/rules
- UT will share information on support during quarantine before/upon arrival in the NL.
- The Student Union website on preventive quarantine: https://su.utwente.nl/en/Kick-In/guidelines/preventive-self-quarantine
COVID-19 in THE NETHERLANDS

- Download the Corona check app: https://coronacheck.nl/en/
- Make sure you arrive on time! (taking into account mandatory quarantine)
- Want to do a PCR test or get vaccinated: Visit https://coronatest.nl/en/ or call 0800 1202
- Order free self-tests here: https://www.zelftestonderwijs.nl
- View the UT’s information page: https://www.utwente.nl/corona
COVID-19 VACCINES FOR ARRIVING STUDENTS

The GGD (Health Clinic) has offered to provide free vaccines for newly arriving students who wish to be vaccinated.

Please see this website for more information: https://www.government.nl/topics/coronavirus-covid-19/dutch-vaccination-programme

Note: in the Netherlands only the vaccines that have been approved by the EMA are available. The main vaccine used here is Pfizer, you cannot choose.

Location GGD: **Colosseum 72**, opposite the entrance of the university. No appointment necessary!
GROUP APPOINTMENTS

- REGISTER AT ENSCHEDE MUNICIPALITY – BOTH EU AND NON-EU!
- COLLECT YOUR RESIDENCE PERMIT FROM THE IND – ONLY NON-EU
- TB TEST AT THE HEALTH CLINIC (CERTAIN COUNTRIES ONLY)

Municipality appointment * : Thursday 10th of February, 2022
IND appointment * : Monday 14th of February, 2022
GGD (Health Clinic) appointment : Tuesday 15th February, 2022 between 9.00 - 10.30

* on campus – Vrijhof building – Audiozaal
DOCUMENTS NEEDED:

MUNICIPALITY: HOUSING CONTRACT (SIGNED), PASSPORT, REGISTRATION FORM

GGD (HEALTH CLINIC): PASSPORT, TB TEST FORM

IND: PASSPORT (AND OLD PERMIT, IF APPLICABLE)
WATCH OUT FOR OUR EMAIL CALLED:

“APPOINTMENTS FORMALITIES”

PlanZelf system: choose your own time from the available timeslots.
STUDENT INSURANCE

Health insurance is mandatory in the Netherlands!

Webinar AON Student Insurance EU&EEA Students
When: 8\textsuperscript{th} February 2022
Time: 11.00 until 12.00 o'clock
Link: \url{https://sg.aon.nl/s3/AonStudentWebinarCPlus-Feb22}

Webinar AON Student Insurance Non-EU Students
When: 7\textsuperscript{th} of February 2022
Time: 11.00 until 12.00
Link: \url{https://sg.aon.nl/s3/AonStudentWebinarCPlus-Feb22}
How to find your way on campus:
https://www.utwente.nl/en/service-portal/communication/websites-portals/campusapp#key-features

What is it short for?? UT abbreviations list:
www.utwente.nl/abc

Siren: first Monday of the month
What does this noise mean?!
TRANSPORT

TRAIN / BUS CARD (“OV-CHIPKAART”):
AVAILABLE AT THE CENTRAL RAILWAY STATION, PLEASE CHECK:
HTTPS://WWW.NS.NL/EN/TRAVEL-INFORMATION/TRAVELING-WITH-THE-OV-CHIPKAART

BICYCLE
• SWAPFIETS HTTPS://SWAPFIETS.NL/EN/
• TWENTE BIKE SUPPORT HTTPS://WWW.FACEBOOK.COM/MYUSEDBIKE/
• UT MARKETPLACE FACEBOOK
HTTPS://WWW.FACEBOOK.COM/GROUPS/UTWENTEMARKETPLACE
FEELING OVERWHELMED?

Visit the Upon Arrival’s website for a list of matters to arrange!

TOT ZIENS!